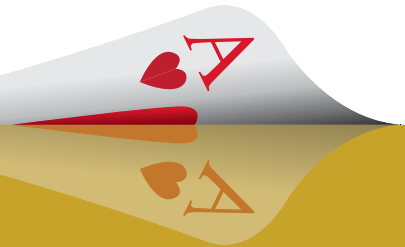


CASA

Casino Association of South Africa



*The 2009 Survey  
of Casino Entertainment  
in South Africa*



CASA and its members are committed to making responsible gambling an integral part of our daily operations at all our casinos throughout South Africa. To advance this goal, CASA members have agreed on a code of conduct which details how we fulfil this pledge.

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## Message from the Chairman

David Coutts-Trotter

This is the sixth edition of the Survey of Casino Entertainment in South Africa, an annual publication which provides public policy makers, analysts and a concerned citizenry with a valuable and comprehensive overview of the casino industry in our country.

As in past years, this volume provides the reader with exhaustive data relating to the casino industry's considerable contribution to national and provincial economies, data on employment and tax revenues, and evidence of the sector's contribution to community development initiatives and social responsibility programmes.

This year's report inevitably reflects the impact of the global recession. Declining disposable incomes and nervous consumer confidence have resulted in declining gaming revenues, compounding the challenges facing the casino and leisure sector in a time of increasingly difficult operating conditions.

As South Africa has continued to grapple with these challenging economic times, the industry's ongoing contributions to the national and regional economies have thus been more important than ever.

South Africa's gambling regulatory regime demands of the industry that it should contribute to the material welfare of the communities within which it operates, whether by way of donations to charitable institutions, the provision of much-needed public infrastructure, or the creation

of employment opportunities. Since the legalisation of casino gambling in 1996, the industry has developed a sustained and enviable record in the attainment of these objectives. It is a cause for pride, for example, that in the year under review, the industry contributed more than R60 million in corporate social investment (CSI) activities, while the cumulative contribution since 1996 has amounted to some R286 million.

South Africa's casino industry also continues to be an important provider of jobs and tax revenue. In 2008, the industry made a tax contribution of over R6 billion – an amount which includes provincial gambling taxes and indirect taxes.

This year's report includes a number of new features which provide the reader with a more detailed perspective of the casino industry. For example, there is expanded information on the contribution made by restaurants, conference centres and other ancillary facilities and amenities. It is important to bear in mind that most South African casinos are multi-component entertainment venues offering a wide variety of non-gaming amenities ranging from theatre facilities and golf courses and from health spas to retail shopping and fine dining.





## Message from the Chairman (continued)

The 2009 Survey also contains a new section demonstrating the economic impact of the industry since the legalization of casino gambling. This section shows that since the great casino construction boom of the 1990s, the industry's total capital expenditure has totaled a staggering R18.8 billion. If this amount were to be adjusted to today's value (in other words adjusted for inflation), then this spending would be the equivalent of five Green Point soccer stadiums.

Such data strengthens CASA's conviction that over the past thirteen years, South Africa's casino industry has become a significant player in South Africa's provincial economies, the growth of the country's tourism business, and the expansion of safe and trustworthy recreational opportunities.

The South African casino industry has developed a well-deserved reputation as one which conducts its business with integrity, efficiency and corporate responsibility. In achieving this, we have been greatly supported by a genuine commitment on the part of Government to the development of the country's tourism sector. In addition, we operate in an environment where the legal gaming industry is regulated in a manner which has been replicated in emerging jurisdictions throughout the world.

We also recognise that if our business is to be sustainable over the long term, it is necessary that casino and resort development should take place in a way which enjoys the broad support of the communities within which we conduct our business. If this public confidence is to be won and retained, it is clearly necessary that we should be able to demonstrate, in a format which is accessible and comprehensive, the economic benefits that casinos bring to local communities. In publishing this survey for the past six years, CASA's objective has been to produce the most comprehensive information resource and reference tool on South Africa's casino business - a resource which will enable those who are interested to judge for themselves the contribution made by our casinos to the development of the South African economy.

I am confident that the 2009 Survey of Casino Entertainment in South Africa meets that objective and adds meaningfully to a national understanding of the facts about casino gambling.







## Introduction

Derek Auret - Chief Executive

The Casino Association of South Africa's frequent participation over the years in high-level debates about the formulation of sensible and sustainable gambling policy has highlighted the importance of fact-based information in assisting legislators and regulators to shape both law and strategy.

Our annual Survey of Casino Entertainment in South Africa is therefore an indispensable collation of empirical data designed to provide the nation's policy-makers and research community with a reliable and comprehensive overview of the industry, its contribution to national and provincial tax revenues, its corporate social investment activities and its efforts to create a gambling environment in which consumers are protected from harm.

The information contained in this survey is drawn from statistics published by the national and provincial gambling boards, casino companies themselves and independent studies produced by such bodies as the National Responsible Gambling Programme. South Africa is fortunate in that it can boast an impressive record of research into all elements of casino gambling, its impact on communities and individuals, and its contribution to the country's economic development.

As this report shows, the casino industry is an important part of the South African entertainment and leisure sector, as well as the broader economy. Increasingly, it plays a vital role in the regions and communities where it operates, creating jobs and business opportunities for local enterprises and providing direct gaming tax

revenues to stimulate provincial economies and sustain local community development initiatives. There are few sectors in our national economy that require such considerable capital expenditures, are as labour-intensive and are as supportive of thousands of outside service-providers as the commercial casino industry. Thanks to these myriad contributions, gaming companies have proved themselves to be stable business partners, playing a key role in the broader economic landscape of their host communities.

Today's casinos represent multi-faceted entertainment experiences that go well beyond the mere provision of gambling opportunities. The variety of diverse amenities that constitute the modern casino resort attracts all types of local visitors and tourists who also visit neighboring attractions, thus further stimulating local economies. This edition of the Survey therefore reports on the many state-of-the-art convention centres, performance venues and other ancillary facilities that make casinos an important component of the broader business and leisure travel market.

At the time of writing, the department of trade and industry had embarked on a thorough-going review of South Africa's

gambling policy. As part of that process, Parliament has been conducting public hearings in which CASA has participated, demonstrating yet again the value of up-to-date and reliable data about the social and economic impact of legalised gaming in South Africa. It is only because bodies such as CASA, the National Responsible Gambling Programme and the National Gambling Board have conscientiously undertaken research into such matters, that we have been able to demonstrate to legislators the necessity that the legal framework governing gambling should at all times be informed by empirical information. Drawing on the information contained in publications such as this survey, we shall continue to represent the interests of the country's legal casino gaming industry, as well as the growing public that the industry serves.

The casino industry is one of the most transparent, regulated, monitored and taxed industries in South Africa. This imposes both a legal and an ethical onus on CASA's member-companies to adhere to the very highest standards of conduct. While this element is beyond the scope of the Survey, it should also be noted that the casino industry is committed to broader issues of sustainability and is a leader in this area. Virtually all of the major casino groups operating in South Africa now publish an annual sustainability report covering their activities in the conservation of the country's economic, social and environmental integrity. The interested

reader is referred to these reports in order to obtain a more thorough picture of the sector's contribution in this regard.

For the past six years, this annual survey has been South Africa's most authoritative and complete source of information about the casino gaming sector. The latest Survey has however been updated significantly and now contains useful information regarding the totality of services and entertainment that are found at casinos in South Africa. This information is intended to highlight the fact that no casino in South Africa is a so-called "stand-alone" facility but that all casinos offer a variety of experiences that can be enjoyed by all and cater for all kinds of leisure activities. As a series, the Survey now constitutes a unique record of the development and growth of the country's casino industry as it has unfolded since its legalization in 1996. It continues to demonstrate the diligence and transparency with which the industry approaches its duty of accountability to the country's legislators and public.

I trust that this edition of the Survey will prove as useful as its predecessors in providing the reader with all the information that is required to understand the dynamics of South Africa's casino industry.



# Economic Impact of Casinos

since the legalisation of Gambling in South Africa

The Department of Trade and Industry is currently reviewing national gambling legislation and during November 2009, Parliament conducted public hearings as part of that enquiry. CASA made a presentation to the trade and industry portfolio committee, in which we outlined the economic impact of the casino industry since the legalisation of gambling in 1996.

In assessing any sector's contribution to the economy, there are a number of different types of macroeconomic effects, but the two most important are contribution to GDP and the creation of jobs. In the 2008/9 financial year, the casino industry made a contribution of over R20 billion to South Africa's GDP. Since 1996, the casino industry has added a cumulative total of R143 billion to GDP.

In assessing economic benefit, it is important to identify just who benefits. Our data shows that in the last financial year, government was the major beneficiary, receiving the equivalent of 29% of industry turnover. Government was followed by the procurement of goods and services at 28% – with over 40% of this procurement favouring BEE companies. Salaries and wages amounted to 14%, while corporate social investment stood at just under 0.5%.

The industry has also created thousands of jobs. Many individuals who were formerly excluded from the labour market have been trained by the industry, equipping them with the transferable skills that are necessary if they are to become productive members of society. In 2008, there were close to 48 000 industry-related jobs, and if we take into account the indirect jobs created through the multiplier effect, there were nearly 90 000 jobs sustained by the casino industry in 2008.

The casino sector is also a major source of government revenues through its contribution to a variety of taxes. In 2008, the industry made a tax contribution of over R6 billion, a sum which includes provincial gambling taxes and indirect taxes.

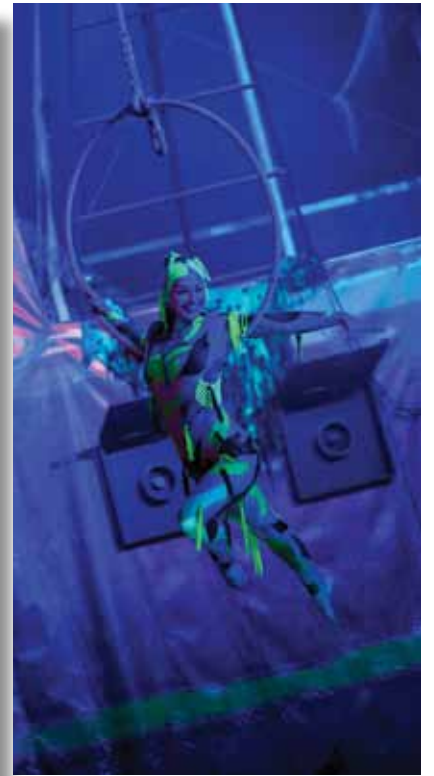
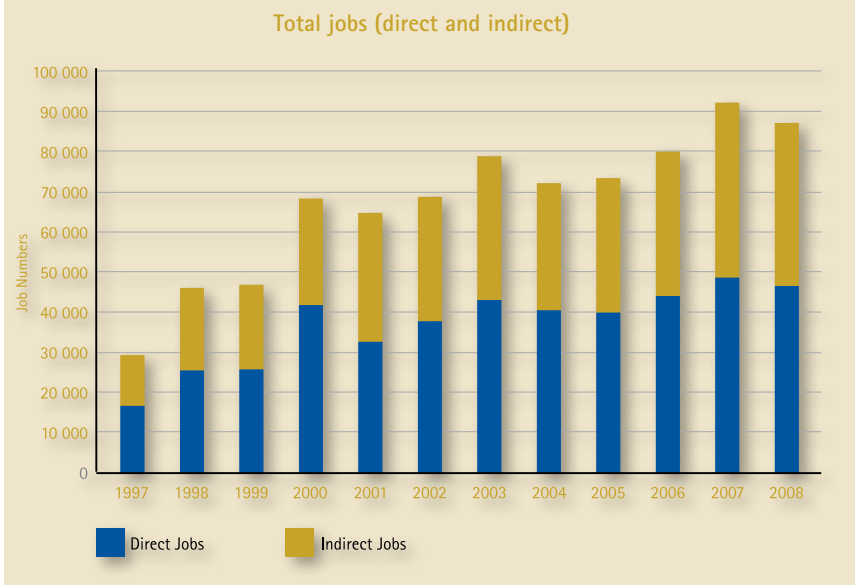
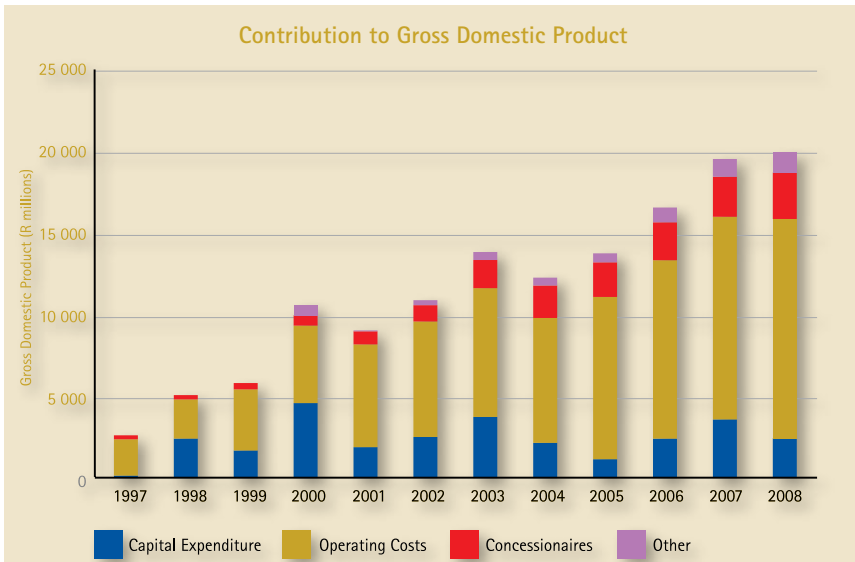
The casino industry's capital expenditure to date has been equally impressive, contributing massively to the country's infrastructure, particularly in the tourism and leisure sectors. Excluding the costs of the Cape Town and Sandton convention centres, capital expenditure since 1996 has been a staggering R18.8 billion. If this were to be adjusted to today's value (in other words adjusted for inflation), then this spending is the equivalent of five Green Point soccer stadiums. Of course, this figure includes more than just the construction of casinos and includes contributions made to such ancillary facilities as the Apartheid Museum in Johannesburg, many theatres and arenas and the creation of golf courses, health spas and hotels.

It should also be borne in mind that the development of casino complexes in our urban areas has contributed significantly to the regeneration of formerly degraded areas, increasing property values and bringing considerable benefit to property-owners in the near vicinity. The two most notable examples of this are in Cape Town and Port Elizabeth. GrandWest, the Cape Town casino, is located on what

was a degraded and underutilised show ground site, once used for agricultural shows. Independent research has concluded that property value in the neighbouring suburb of Goodwood has increased by R138 million following the building of GrandWest. At the same time, the Cape Town International Convention Centre (CTICC) and Roggebaai Canal – which were developed as part of the successful casino bid conditions – have stimulated building activity on the city's previously barren and under-developed Foreshore to the value of approximately R6 billion.

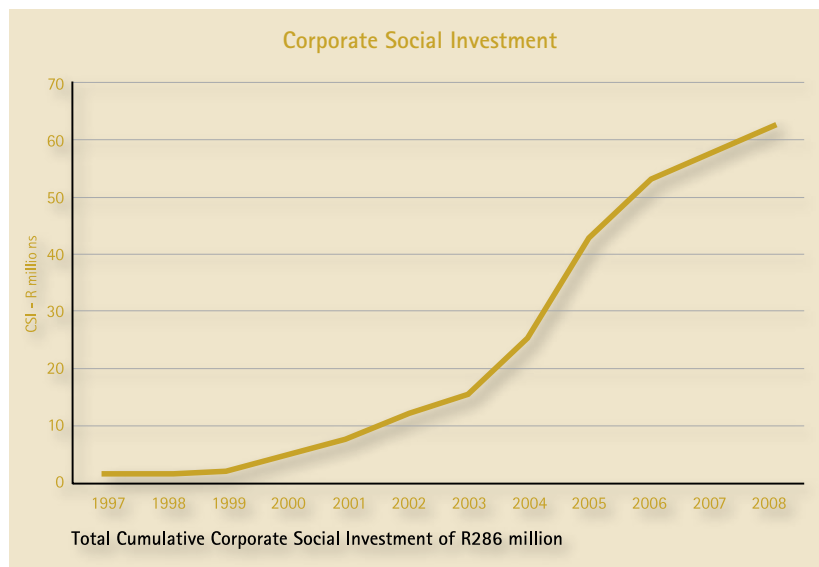
In Port Elizabeth, the Boardwalk casino was erected on a site which formerly accommodated a run-down caravan park. Here, too, research reveals that property prices have increased by R861 million in the immediate vicinity of the casino property. Similar trends have been identified in East London, where the Hemingways casino has added R199 million to adjacent land values and in Queenstown, where property values have been augmented by an estimated R24 million.

It is, of course, in tourism – both domestic and foreign – that the impact of the industry has been most marked. While it cannot be argued that many tourists come to South Africa with the specific objective of gambling, the non-gambling facilities associated with casino developments have greatly expanded



# Economic Impact of Casinos

since the Legalisation of Gambling in South Africa (continued)



the range of tourism infrastructure, thus enhancing South Africa's status as a destination. An obvious example of this contribution to South Africa's tourism infrastructure is the CTICC, which attracts numerous prestige international conferences to the country, thus drawing business travelers to the Mother City who might ordinarily not have come to South Africa. Many such delegates return later with their families as tourists, and many become repeat visitors to our shores.

An indication of the phenomenal success of the CTICC lies in the fact that in the 2008 financial year, 1 213 000 visitor-days were generated by delegates and visitors to the facility. Of these visitor-days, 434 000 (36%) were accounted for by international visitors and delegates. In addition it is estimated that another 370 000 international visitor-days

occurred as a result of delegates returning as tourists. Estimates show that within two years of opening, the spending by international delegates had surpassed the cost of building the centre.

While the Sandton Convention Centre does not draw as many international delegates, its focus on business-to-business conventions, small enterprise development and government conferences has made it a powerful force in driving domestic business activity.

Sun City, on the other hand, does attract international tourists and ranks as one of southern Africa's "must see" attractions, along with Cape Town, the Victoria Falls and the Kruger National Park. In 2007, over 37 000 international visitors included Sun City on their list of attractions; 33 000 came because of conventions

and incentives while nearly 25 000 came because of sporting events.

In Port Elizabeth the Boardwalk precinct is the second most visited tourist attraction in the city, while the casino itself is the fourth most visited. And for visitors to Johannesburg, the Apartheid Museum and Heritage Mining Village at Gold Reef City – both developed as adjuncts to casino projects – are major tourist attractions in their own right.

Finally, there is the casino industry's very significant contribution to Corporate Social Investment projects and programmes. In the last financial year, the industry made a CSI contribution of over R60 million. Since 1996, it has made a cumulative contribution of R286 million.

# A SURE BET ON B-BBEE

MARCH 2009

MR MANDISI MPAHLWA  
MINISTER OF TRADE AND INDUSTRY

Dear Minister

The members of the Casino Association of South Africa, which include all but two of the licensed casino operators in the country, regard B-BBEE as an integral part of their business philosophy, values and operational activities.

The casino industry was one of very few industry sectors where a meaningful framework was put in place for the promotion of black economic empowerment. The philosophy and objectives underpinning B-BBEE have been wholeheartedly embraced by all casino operators and were taken up in conditions of licence when these were awarded. The casino industry has thus been a pioneer in the development of this important policy which has now formally become part of South African economic reality.

More specifically, the casino industry has contributed significantly to B-BBEE by:

- Creating value for BEE groups through shareholding structures and management participation
- Facilitating favourable repayment schedules for debt. In some instances shareholding was allocated at no cost
- Creating thousands of direct and indirect job opportunities
- Ensuring that, on average, more than 80% of all jobs created have been filled by previously disadvantaged individuals
- Contributing millions of rands to corporate social investment initiatives including the creation of broad-based community trusts
- Ensuring that skills development and succession planning are given the highest priority

CASA welcomes the fact that the Codes of Good Practice have now been formalised and that they provide a measurable and clear indication of what is expected by all economic sectors. Immediately after the implementation of the Codes, the casino industry proactively commissioned a third party independent audit, by Empowerdex, regarding the status of black economic empowerment in the industry, despite the fact that it was not required by any regulatory authority. It is believed to have been the only exercise of this nature undertaken by any economic sector in South Africa.

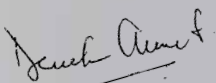
The purpose of the Empowerdex audit was to determine the status of B-BBEE in the industry and to identify possible shortcomings with a view to developing strategies to overcome these. The audit revealed that the levels of performance attained in areas such as shareholding, voting rights and economic interest were already significantly in excess of the targets set in the Codes. It additionally found that at a national level, the casino industry achieved a Level 6 rating, seen against an average of Level 8 achieved by the "large business sector" in 2007 by the Presidential Black Business Working Group.

Fully 46% of all voting rights in licensed casino operators are in the hands of black people, while the economic interest held by black people in licensed casino operators also amounted to 46%. Since the audit, the casino industry has embarked upon a concerted strategy to fully align its B-BBEE initiatives and commitments with the requirements of the Codes of Good Practice.

The casino industry has set itself a target to attain a Level 4 rating by 2010 and individual companies - members of CASA - have put programmes and protocols in place to achieve this. The members of CASA also have undertaken to undergo another full industry audit to verify this achievement by April 2011. I am certain that this will be a first for any industry in the country.

The casino industry has demonstrably embraced the philosophies underpinning B-BBEE and, as a pioneer in this field, has already achieved many of the requirements which are now only being made applicable to other sectors of business.

Yours sincerely

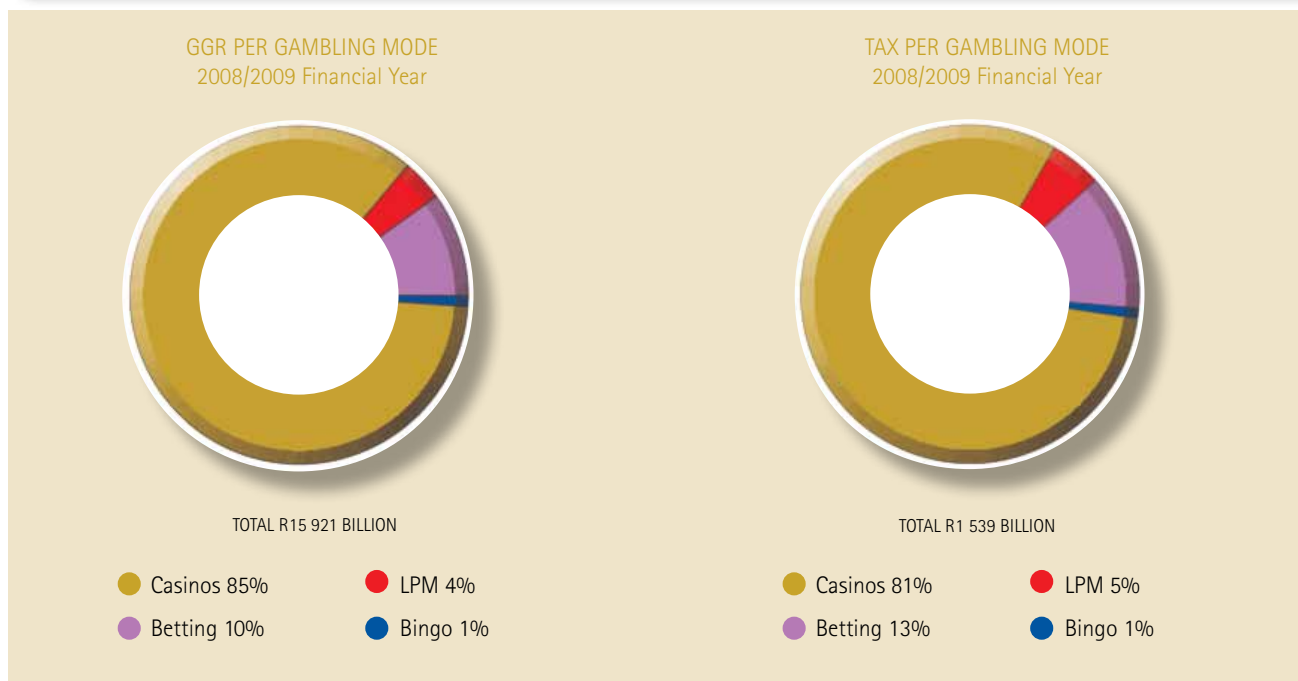
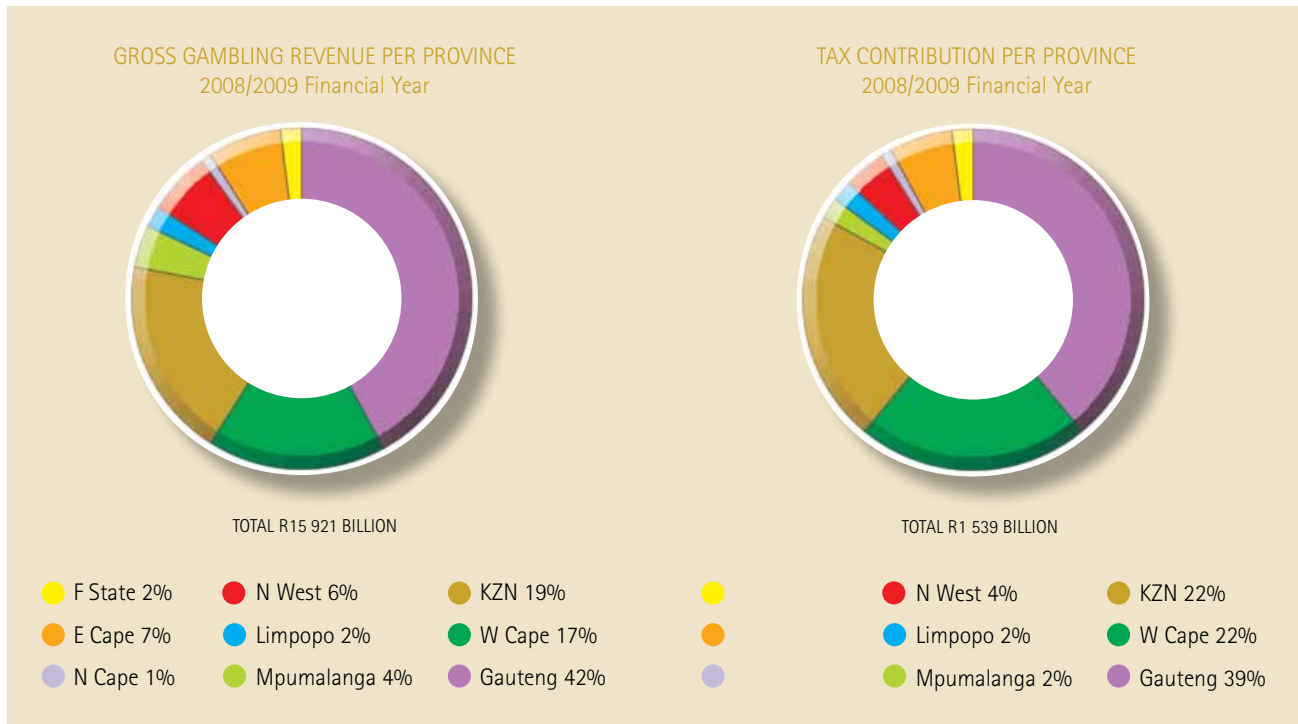


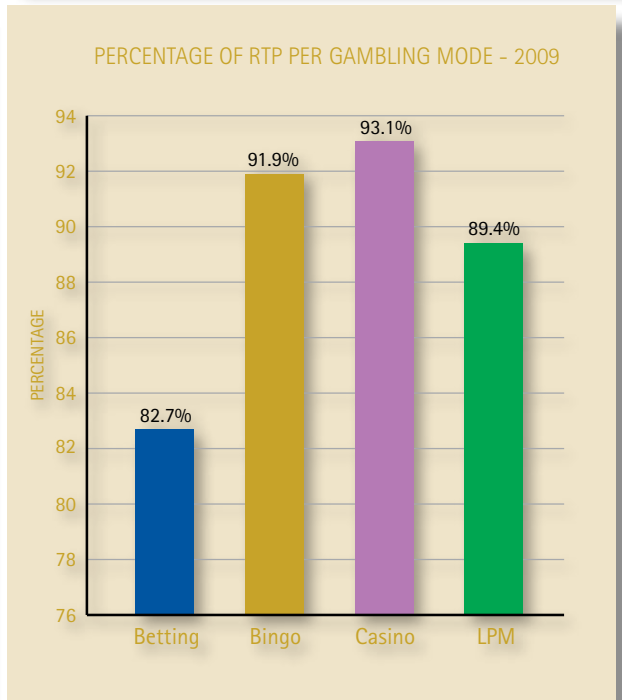
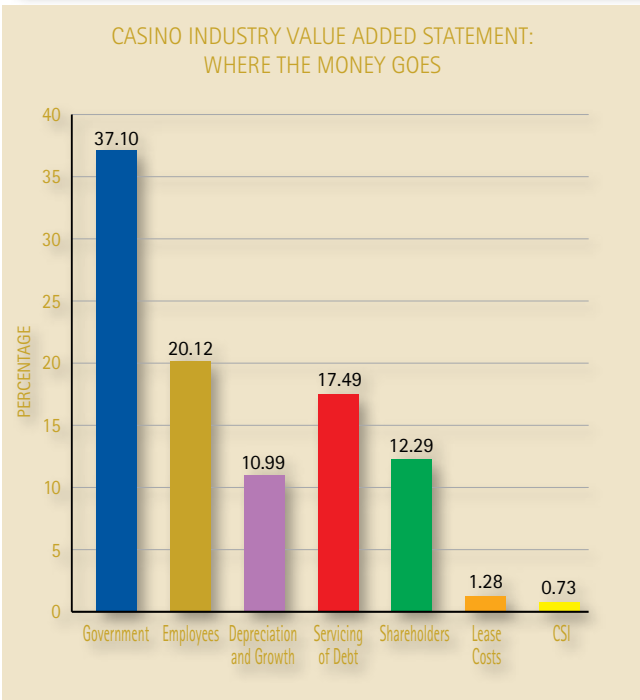
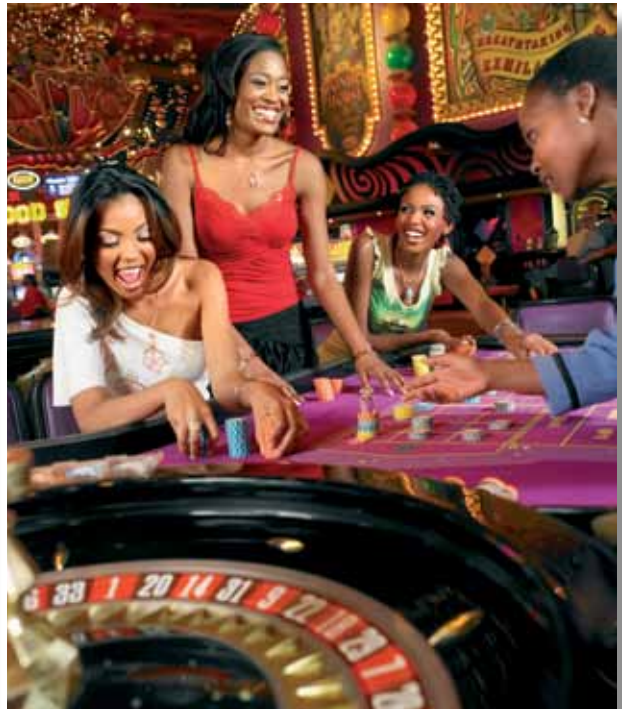
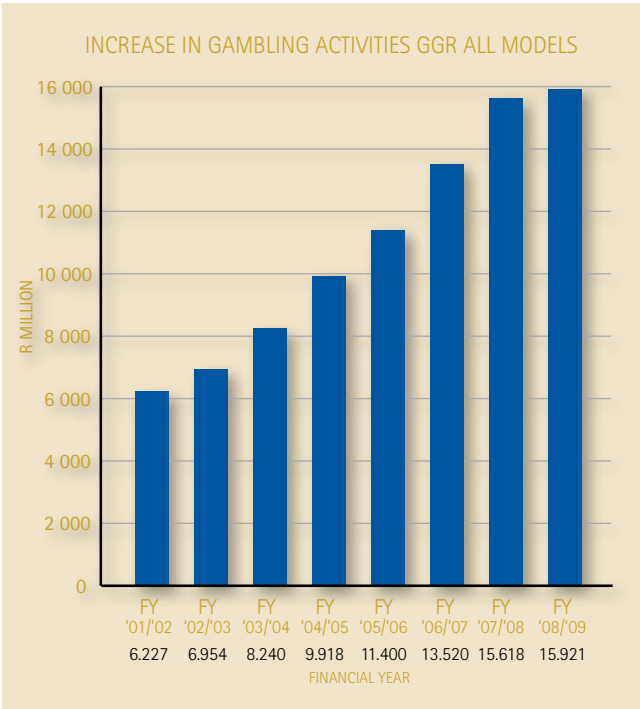
DEREK AURET  
CHIEF EXECUTIVE  
CASINO ASSOCIATION OF SOUTH AFRICA

# National Gambling Statistics

2008/9 FINANCIAL YEAR

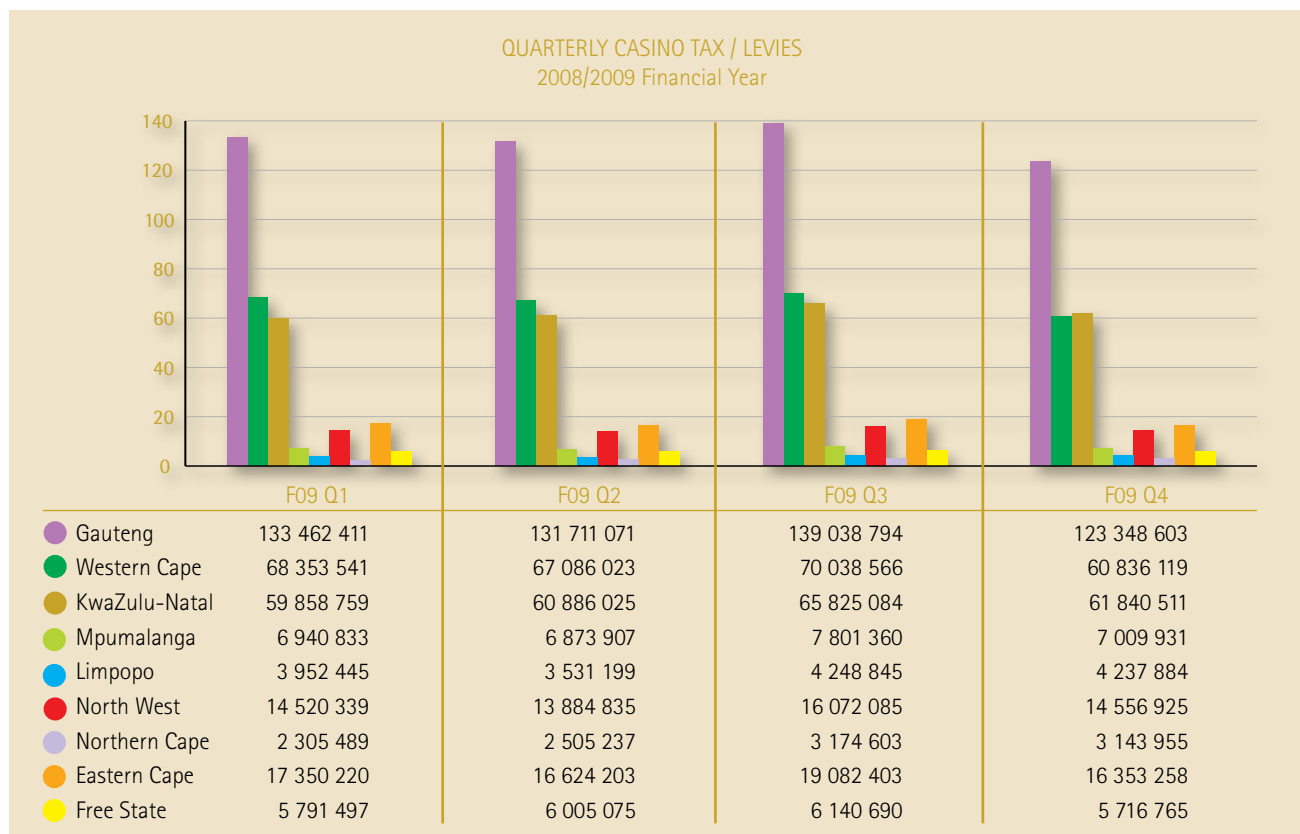
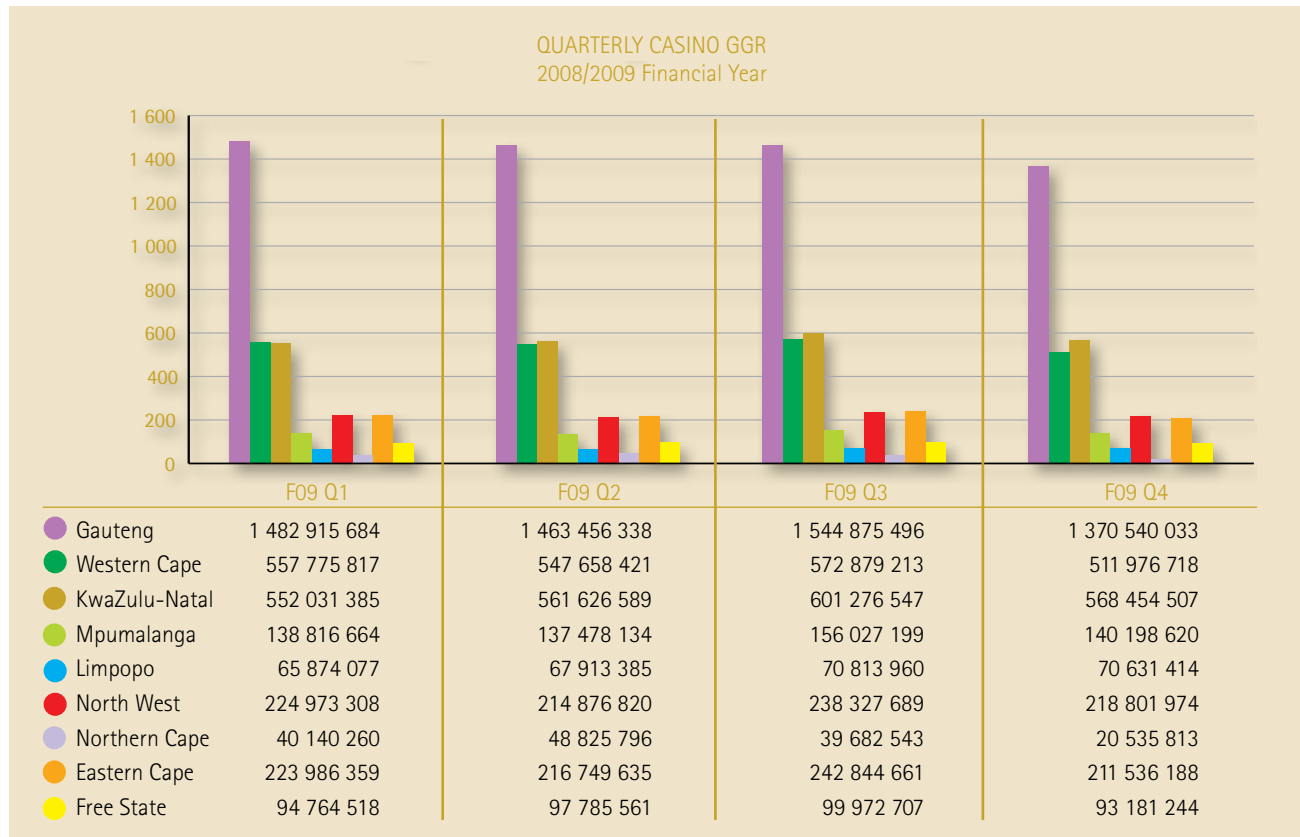
In 2009 the National Gambling Board (NGB) published its survey of national gambling statistics for the 2008/2009 financial year, ending 31 March 2009, in which it reported that gross gambling revenue for the year was R15.921 billion, a 2% increase over the previous year's R15.618 billion.



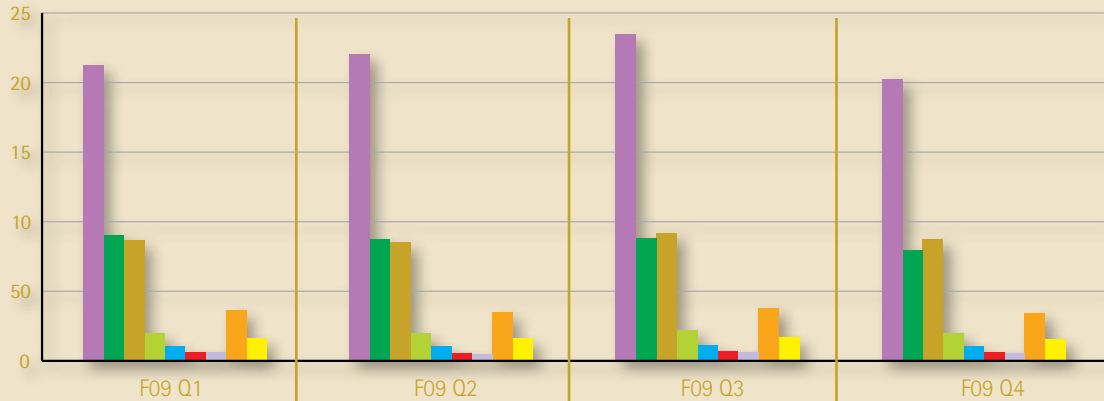


# National Gambling Statistics: (continued)

2008/9 FINANCIAL YEAR



QUARTERLY CASINO TURNOVER  
2008/2009 Financial Year



	F09 Q1	F09 Q2	F09 Q3	F09 Q4
● Gauteng	21 233 176 091	22 048 261 313	23 453 234 276	20 278 598 283
● Western Cape	9 064 179 513	8 730 208 571	8 812 907 132	7 939 724 334
● KwaZulu-Natal	8 651 959 127	8 502 172 084	9 194 747 647	8 746 620 500
● Mpumalanga	2 013 595 848	2 005 639 443	2 241 962 493	2 016 284 891
● Limpopo	1 061 066 515	1 039 683 854	1 114 907 715	1 065 159 135
● North West	596 316 047	578 571 178	719 771 643	626 473 066
● Northern Cape	647 523 028	459 439 984	610 163 803	551 362 494
● Eastern Cape	3 618 957 171	3 520 627 071	3 819 576 390	3 457 504 021
● Free State	1 625 336 087	1 619 613 817	1 683 770 711	1 585 459 576



# Overview of Casino Entertainment



## CASINO GROUP HOLDING LICENCES IN SOUTH AFRICA

	Sun International	Peermont Global	Century Casinos	London Clubs International	Tsogo Sun	Akani/ Gold Reef	Total	Not CASA members
Eastern Cape	2				1	1	4	
Free State	2	1				1	4	
Gauteng	2	1		1	1	2	7	
KwaZulu-Natal	1	1	1		1	1	5	
Limpopo	1	1					2	
Mpumalanga		1			2		3	
North West	2	2					4	
Northern Cape	1						1	*2
Western Cape	2		1			2	5	
<b>Total</b>	<b>13</b>	<b>7</b>	<b>2</b>	<b>1</b>	<b>5</b>	<b>7</b>	<b>35</b>	<b>2</b>

\* Desert Palace and Leitho Resort and Entertainment World are not members of CASA

# Profile of South African Casinos

## NATIONAL (ALL PROVINCES)

Current number of CASA-affiliated casinos	35
Current number of non CASA-affiliated casinos	2
Proposed number of casinos	40
Number of tables	794
Number of machines	22 048
Casino employees	34 477
Gross casino gaming revenue	R14 billion
Casino gaming tax revenue	R1 billion
Visitors	61 063 490
Corporate Social Investment	R89 million
<b>New Expansion/Refurbishment:</b>	
Value of expansion/refurbishment over past year	R892 million
No of new employees as a result of expansion	168
<b>Theatres:</b>	
No of theatres	19
Capacity	22 631
No of shows	3 386
No of tickets sold 2008/2009	780 261
Total revenue	R27 million
Employees - direct	133
Employees - indirect	414
<b>Restaurants:</b>	
No of restaurants	156
Size	52 692 sqm
Capacity	25 387
Employees - full time	4 055
Casuals	1 829
Total annual turnover	R1 billion
<b>Fast Food outlets:</b>	
No of outlets	89
Employees - full time	681
Casuals	37
Total annual turnover	R122 million
<b>Cinemas:</b>	
No of cinemas	53
Size	10 554 sqm
Capacity	8 629
No of shows	21 304
No of tickets sold for 2008/2009	2 099 432
Total Revenue	R58 million
Employees - direct	143
Employees - indirect	81

### Entertainment areas:

No of areas	50
Size	61 466 sqm
Capacity	24 339
No of guests for 2008/2009	11 722 211
Employees - full time	713
Casuals	131
Total annual turnover	R82 million

### Retail Outlets:

No of shops	132
Employees - full time	549
Casuals	126
Total annual turnover	R156 million

### Hotels:

No of hotels	41
Size of hotels	6 932 rooms
No of beds	9 576
Ave occupancy percentage	60%
Percentage foreign vs domestic occupants	4%
No of guests for 2008/2009	2 000 170
Employees - direct	1 933
Employees - indirect	895
Total annual turnover	R1 billion

### Conference facilities:

Size	35 280 sqm
Capacity	41 115
No of conventions in 2008/2009	9 582
No of delegates for 2008/2009	1 058 007
Employees - direct	436
Employees - indirect	1 944
Total annual turnover	R262 million

### Other facilities (Spas etc):

Capacity	1 878
No of visitors	437 088
Employees - direct	299
Employees - indirect	185
Total annual turnover	R54 million

### Sporting events:

No of events	127
No of participants	22 392
No of spectators	140 507
Employees - direct	1 491
Employees - indirect	765
Total annual turnover	R79 million

<b>TOTAL ANNUAL TURNOVER - OTHER FACILITIES</b>	<b>R3 billion</b>
<b>TOTAL EMPLOYEES - OTHER FACILITIES</b>	<b>16 840</b>
<b>TOTAL EMPLOYEES - OTHER FACILITIES &amp; CASINOS</b>	<b>51 317</b>

# Profile of South African Casinos by Province

## EASTERN CAPE

Current number of casinos	4
Proposed number of casinos	5
Number of tables	57
Number of machines	1 766
Casino employees	3 656
Gross casino gaming revenue	R895 million
Casino gaming tax revenue	R69 million
Visitors	5 160 387

Corporate Social Investment R15 million

### Theatres:

No of theatres	3
Capacity	1 298
No of shows	2 092
No of tickets sold 2008/2009	52 763
Employees - direct	4
Employees - indirect	3

### Restaurants:

No of restaurants	20
Size	7 682 sqm
Capacity	2 541
Employees - full time	449
Casuals	104
Total annual turnover	R94 million

### Fast Food outlets:

No of outlets	11
Employees - full time	79
Casuals	8
Total annual turnover	R9 million

### Cinemas:

No of cinemas	9
Size	5 022 sqm
Capacity	1 069
No of shows	12 264
No of tickets sold for 2008/2009	216 539
Total Revenue	R10 million
Employees - direct	41

### Entertainment areas:

No of areas	5
Types of entertainment	Magic Company and amusement park
Size	6 900 sqm
Capacity	1 253
No of guests for 2008/2009	177 385
Employees - full time	53
Casuals	48
Total annual turnover	R17 million

### Retail Outlets:

No of shops	46
Employees - full time	151
Casuals	27
Total annual turnover	R34 million

### Hotels:

No of hotels	3
Size of hotels	306 rooms
No of beds	808
Ave occupancy percentage	61%
Percentage foreign vs domestic occupants	3%
No of guests for 2008/2009	194 725
Employees - direct	82
Employees - indirect	7
Total annual turnover	R49 million

### Conference facilities:

Size	5 005 sqm
Capacity	2 218
No of conventions in 2008/2009	605
No of delegates for 2008/2009	65 555
Employees - direct	46
Total annual turnover	R16 million

### Other facilities (Spas etc):

Capacity	71
No of visitors	11 480
Employees - direct	13
Employees - indirect	4
Total annual turnover	R2 million

### Sporting events:

No of events	52
No of participants	3 415
No of spectators	1 500
Employees - direct	14
Employees - indirect	65

### Provincial gaming tax base

Taxable revenue (millions)		Rates of tax
0-4		3.0%
4-8	120 000	5.0%
>8	320 000	10.0%

**PORT ELIZABETH: THE BOARDWALK CASINO AND ENTERTAINMENT WORLD**

Date opened	October 2000
Operator	Emfuleni Resorts (Pty) Ltd
Management company	Sun International Management Ltd
Total capital investment	R560 million
Employees	1 510
Permanent	195
Casual	153
Outsourced	1 162
Slots	758
Tables	23
Visitors	2 898 940

**BIZANA: WILD COAST SUN**

Date opened	December 1981
Operator	Sun International (Pty) Ltd
Management company	Sun International
Total capital investment	R333 million
Employees	1 390
Permanent	448
Casual	252
Outsourced	690
Slots	438
Tables	16
Visitors	659 323

**EAST LONDON: HEMINGWAYS CASINO**

Date opened	September 2001
Operator	Tsogo Sun Emonti (Pty) Ltd
Management company	Tsogo Sun Casino Management Company
Total capital investment	R222 million
Employees	481
Permanent	218
Casual	0
Outsourced	263
Slots	390
Tables	12
Visitors	1 340 830

**QUEENSTOWN: QUEEN'S CASINO**

Date opened	December 2007
Operator	Lukhanji Leisure (Pty) Ltd
Management company	Gold Reef Resorts (Pty) Ltd
Total capital investment	R125 million
Employees	275
Permanent	209
Casual	33
Outsourced	33
Slots	180
Tables	6
Visitors	261 294

**MTHATHA:**

Tenders have been requested by the Eastern Cape Gambling Board



# Profile of South African Casinos by Province (continued)

## FREE STATE

Current number of casinos	4
Proposed number of casinos	4
Number of tables	34
Number of machines	830
Casino employees	1 488
Gross casino gaming revenue	R386 million
Casino gaming tax revenue	R24 million
Visitors	2 701 022

Corporate Social Investment R1 million

### Theatres:

No of theatres	1
Capacity	180
No of shows	1
No of tickets sold 2008/2009	109
Total revenue	5,450
Employees - direct	6
Employees - indirect	4

### Restaurants:

No of restaurants	8
Size	901 sqm
Capacity	530
Employees - full time	388
Casuals	613
Total annual turnover	R60 million

### Fast Food outlets:

No of outlets	6
Employees - full time	48
Casuals	3
Total annual turnover	R7 million

### Entertainment areas:

No of areas	5
Types of entertainment	Sports Bar, Floor Bar, Bowling, Games Arcade
Size	260 sqm
Capacity	320
No of guests for 2008/2009	700 000
Employees - full time	50
Casuals	0
Total annual turnover	R5 million

### Retail Outlets:

No of shops	3
Employees - full time	14
Total annual turnover	R2 million

### Hotels:

No of hotels	3
Size of hotels	131 rooms
No of beds	246
Ave occupancy percentage	49%
Percentage foreign vs domestic occupants	6%
No of guests for 2008/2009	38 430
Employees - direct	17
Employees - indirect	68
Total annual turnover	R13 million

### Conference facilities:

Size	305 sqm
Capacity	818
No of conventions in 2008/2009	494
No of delegates for 2008/2009	2 882
Employees - direct	54
Employees - indirect	48
Total annual turnover	2 million

### Sporting events:

No of events	2
Type of events	Cycling and Running

### Provincial gaming tax base

Taxable revenue (millions)	Rates of tax
	5.7%

**BETHLEHEM: FRONTIER INN AND CASINO**

Date opened	November 2006
Operator	Peermont Global (Eastern Free State) (Pty) Ltd
Management company	Peermont Global (Pty) Ltd
Total capital investment	R110 million
Employees	204
Permanent	134
Casual	0
Outsourced	70
Slots	130
Tables	12
Visitors	294 554

**THABA 'NCHU: NALEDI SUN**

Date opened	May 1989
Operator	Sun International
Management company	Sun International
Total capital investment	R14 million
Employees	120
Permanent	65
Casual	7
Outsourced	48
Slots	150
Tables	0
Visitors	155 000

**BLOEMFONTEIN: WINDMILL CASINO**

Date opened	September 2005
Operator	Sun International
Management company	MANCO
Total capital investment	R194 million
Employees	858
Permanent	205
Casual	5
Outsourced	648
Slots	300
Tables	13
Visitors	1 457 638

**WELKOM: GOLDFIELDS CASINO AND ENTERTAINMENT CENTRE**

Date opened	December 2003
Operator	Goldfields Casino and Entertainment Centre (Pty) Ltd
Management company	Gold Reef Resorts
Total capital investment	R162 million
Employees	306
Permanent	232
Casual	0
Outsourced	73
Slots	250
Tables	9
Visitors	793 830



# Profile of South African Casinos by Province (continued)

## GAUTENG

Current number of casinos	7
Proposed number of casinos	7
Number of tables	323
Number of machines	8 742
Casino employees	11 093
Gross casino gaming revenue	R6 billion
Casino gaming tax revenue	R528 million
Visitors	23 171 825

Corporate Social Investment 30 199 123

### New Expansion/Refurbishment:

Value of expansion/refurbishment over past year	R337 million
Size of expansion/refurbishment	250 sqm
Type of expansion/refurbishment	Refurbished Casino Tables area, Bars, Poker Room, New Hotels, Gaming and Emporium Expansions
No of new employees as a result of expansion	55

### Theatres:

No of theatres	9
Capacity	12 310
No of shows	908
No of tickets sold 2008/2009	560 239
Total revenue	R24 million
Employees - direct	94
Employees - indirect	364

### Restaurants:

No of restaurants	54
Size	22 107 sqm
Capacity	12 342
Employees - full time	1 179
Casuals	577
Total annual turnover	R419 million

### Fast Food outlets:

No of outlets	34
Employees - full time	196
Casuals	20
Total annual turnover	R65 million

### Cinemas:

No of cinemas	21
Size	665 sqm
Capacity	3 862
No of shows	2 190
No of tickets sold for 2008/2009	838 756
Total Revenue	R30 million
Employees - direct	25
Employees - indirect	76

### Entertainment areas:

No of areas	18
Types of entertainment	Live music, Show and Sports Bar, Childrens Games, Piazza, Event Area, TAB, Ten Pin Bowling, Aquadome
Size	22 408 sqm
Capacity	17 152
No of guests for 2008/2009	9 183 440
Employees - full time	77
Casuals	10
Total annual turnover	R37 million

### Retail Outlets:

No of shops	48
Employees - full time	212
Casuals	59
Total annual turnover	R102 million

### Hotels:

No of hotels	14
Size of hotels	1 627 rooms
No of beds	2 247
Ave occupancy percentage	82%
Percentage foreign vs domestic occupants	12%
No of guests for 2008/2009	489 468
Employees - direct	1 290
Employees - indirect	302
Total annual turnover	R352 million

### Conference facilities:

Size	10 437 sqm
Capacity	16 920
No of conventions in 2008/2009	3 567
No of delegates for 2008/2009	478 790
Employees - direct	118
Employees - indirect	1 072
Total annual turnover	R112 million

### Other facilities (Spas etc):

Capacity	44
No of visitors	83 871
Employees - direct	56
Employees - indirect	22
Total annual turnover	R12 million

### Sporting events:

No of events	27
Type of events	Formula1 Power Boat Racing, Rugby Screenings, SA Tennis, Soccer
No of participants	70
No of spectators	35 711
Employees - direct	30
Employees - indirect	100

### Provincial gaming tax base

Taxable revenue (millions)	Rates of tax
	9.0%

**MABOPANE: MORULA SUN CASINO**

Date opened	June 1987
Operator	Sun International
Management company	Sun International Management Ltd
Total capital investment	R300 million
Employees	589
Permanent	418
Casual	52
Outsourced	119
Slots	510
Tables	12
Visitors	860 000

**KEMPTON PARK: EMPERORS PALACE HOTEL CASINO AND CONVENTION RESORT**

Date opened	December 1998
Operator	Peermont Global (Pty) Ltd
Management company	Peermont Global (Pty) Ltd
Total capital investment	R7 billion
Employees	2 121
Permanent	1 477
Casual	144
Outsourced	500
Slots	1 724
Tables	69
Visitors	4 480 345

**FOURWAYS: MONTECASINO**

Date opened	November 2000
Operator	Tsogo Sun Casinos (Pty) Ltd
Management company	Tsogo Sun Casino Management Company
Total capital investment	R2 billion
Employees	2 361
Permanent	1 147
Casual	26
Outsourced	1 188
Slots	1 714
Tables	75
Visitors	9 001 918

**BRAKPAN: CARNIVAL CITY**

Date opened	December 2000
Operator	Afrisun Gauteng (Pty) Ltd
Management company	Sun International
Total capital investment	R1 billion
Employees	2 287
Permanent	540
Casual	168
Outsourced	1 579
Slots	1 750
Tables	60
Visitors	3 050 000

**JOHANNESBURG: GOLD REEF CITY CASINO**

Date opened	October 1998
Operator	Akani Egoli (Pty) Ltd
Management company	Akani Egoli Management (Pty) Ltd
Total capital investment	R85 million
Employees	1 693
Permanent	1 109
Casual	31
Outsourced	553
Slots	1 600
Tables	50
Visitors	2 544 889

**WEST RAND: SILVERSTAR CASINO RESORT**

Date opened	December 2007
Operator	Silver Star Casino
Management company	Gold Reef Resorts
Total capital investment	R1 billion
Employees	1 197
Permanent	515
Casual	19
Outsourced	663
Slots	784
Tables	24
Visitors	1 723 775

**VANDERBIJLPARK: EMERALD CASINO RESORT**

Date opened	December 1999
Operator	Emerald Safari Resort (Pty) Ltd
Management company	London Clubs International
Total capital investment	R481 million
Employees	845
Permanent	348
Casual	182
Outsourced	315
Slots	660
Tables	33
Visitors	1 510 898



# Profile of South African Casinos by Province (continued)

## KWAZULU-NATAL

Current number of casinos	5		
Proposed number of casinos	5		
Number of tables	124		
Number of machines	3 303		
Casino employees	4 119		
Gross casino gaming revenue	R2 billion		
Casino gaming tax revenue	R248 million		
Visitors	13 917 730		
Corporate Social Investment	R6 million		
<b>New Expansion/Refurbishment:</b>			
Value of expansion/refurbishment over past year	R28 million		
<b>Theatres:</b>			
No of theatres	1		
Capacity	593		
Total revenue	789 507		
Employees - indirect	24		
<b>Restaurants:</b>			
No of restaurants	22		
Size	7 497 sqm		
Capacity	1 677		
Employees - full time	844		
Casuals	249		
Total annual turnover	R 162 million		
<b>Fast Food outlets:</b>			
No of outlets	12		
Employees - full time	203		
Casuals	3		
Total annual turnover	R39 million		
<b>Cinemas:</b>			
No of cinemas	8		
Size	3 579 sqm		
Capacity	1 501		
No of tickets sold for 2008/2009	768 976		
Total Revenue	R12 million		
Employees - direct	30		
<b>Entertainment areas:</b>			
No of areas	8		
Types of entertainment	Kids rides, Video games, Simulators, Sportsbar, Cocktail Bar		
Size	3 419 sqm		
Capacity	2 480		
No of guests for 2008/2009	38 386		
Employees - full time	76		
Casuals	38		
Total annual turnover	R16 million		
<b>Retail Outlets:</b>			
No of shops	4		
Employees - full time	19		
Casuals	1		
Total annual turnover	R9 million		
<b>Hotels:</b>			
No of hotels	5		
Size of hotels	415 rooms		
No of beds	574		
Ave occupancy percentage	59%		
Percentage foreign vs domestic occupants	3%		
No of guests for 2008/2009	174 030		
Employees - direct	138		
Employees - indirect	94		
Total annual turnover	R89 million		
<b>Conference facilities:</b>			
Size	1 778 sqm		
Capacity	2 464		
No of conventions in 2008/2009	1 595		
No of delegates for 2008/2009	160 323		
Employees - direct	37		
Employees - indirect	153		
Total annual turnover	R33 million		
<b>Other facilities (Spas etc):</b>			
Capacity	210		
No of visitors	9 394		
Employees - direct	80		
Employees - indirect	10		
Total annual turnover	R38 million		
<b>Sporting events:</b>			
No of events	22		
Type of events	Martial Arts, Boxing, Car Club Racing, Triathlon, Big Walk, Cycle Races, Kite Flying, Yearling Sale		
No of participants	9 870		
No of spectators	39 200		
Employees - direct	5		
<b>Provincial gaming tax base</b>			
<b>Taxable revenue (millions)</b>		<b>Rates of tax</b>	
30		9.0%	
>30		12.0%	
		+ 0.5% local government levy	

**DURBAN: SUNCOAST CASINO AND ENTERTAINMENT WORLD**

Date opened	November 2002
Operator	Tsogo Sun KwaZulu-Natal (Pty) Ltd
Management company	Tsogo Sun Casino Management Company
Total capital investment	R1 billion
Employees	1 318
Permanent	942
Casual	57
Outsourced	319
Slots	1 330
Tables	50
Visitors	8 352 945

**NEWCASTLE: CENTURY CASINO NEWCASTLE**

Date opened	September 1999
Operator	Century Casinos Africa (Pty) Ltd
Management company	Century Casinos Africa (Pty) Ltd
Total capital investment	R117 million
Employees	303
Permanent	135
Casual	74
Outsourced	94
Slots	250
Tables	7
Visitors	293 928

**DURBAN: SIBAYA CASINO AND ENTERTAINMENT KINGDOM**

Date opened	December 2004
Operator	Afrisun KZN (Pty) Limited
Management company	Sun International
Total capital investment	R763 million
Employees	1 641
Permanent	577
Casual	0
Outsourced	1 064
Slots	1 012
Tables	37
Visitors	2 733 388

**PIETERMARITZBURG: GOLDEN HORSE CASINO**

Date opened	September 2001
Operator	Akani Msunduzi (Pty) Ltd
Management company	Gold Reef Resorts
Total capital investment	R264 million
Employees	574
Permanent	269
Casual	0
Outsourced	305
Slots	450
Tables	20
Visitors	1 745 469

**EMPANGENI: TUSK UMFOLOZI CASINO**

Date opened	May 2002
Operator	Peermont Global (KZN) (Pty) Ltd
Management company	Peermont Global Management (KZN) (Pty) Ltd
Total capital investment	R80 million
Employees	283
Permanent	163
Casual	0
Outsourced	120
Slots	261
Tables	10
Visitors	792 000



# Profile of South African Casinos by Province (continued)

## LIMPOPO

Current number of casinos	2
Proposed number of casinos	3
Number of tables	22
Number of machines	524
Casino employees	863
Gross casino gaming revenue	R275 million
Casino gaming tax revenue	R16 million
Visitors	853 588

Corporate Social Investment R725 666

### New Expansion/Refurbishment:

Value of expansion/refurbishment over past year	R33 million
Size of expansion/refurbishment	750 sqm
Type of expansion/refurbishment	Entertainment and Exclusive Casino, Painting, Tiling
No of new employees as a result of expansion	27

### Restaurants:

No of restaurants	4
Size	1 416 sqm
Capacity	660
Employees - full time	149
Casuals	72
Total annual turnover	R16 million

### Fast Food outlets:

No of outlets	2
Employees - full time	6
Casuals	3
Total annual turnover	R2 million

### Entertainment areas:

No of areas	3
Types of entertainment	Go-karts, Mini-golf, Paint Ball, Snake Cages etc
Size	25 254 sqm
Capacity	556
No of guests for 2008/2009	4 907
Employees - full time	13
Casuals	12
Total annual turnover	R1 million

### Retail Outlets:

No of shops	2
Employees - full time	6
Total annual turnover	R1 million

### Hotels:

No of hotels	2
Size of hotels	184 rooms
No of beds	302
Ave occupancy percentage	66%
Percentage foreign vs domestic occupants	3%
No of guests for 2008/2009	20 814
Employees - direct	50
Employees - indirect	14
Total annual turnover	R9 million

### Conference facilities:

Size	288 sqm
Capacity	760
No of conventions in 2008/2009	1 080
No of delegates for 2008/2009	50 387
Employees - direct	81
Employees - indirect	25
Total annual turnover	R4 million

### Other facilities (Spas etc):

Capacity	8
No of visitors	2 510
Employees - direct	5
Employees - indirect	2
Total annual turnover	R462 000

### Provincial gaming tax base

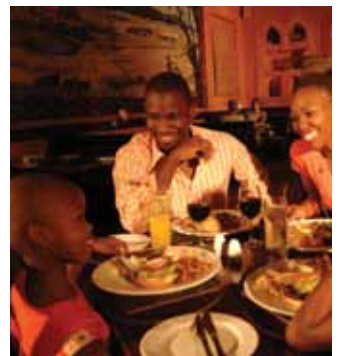
<b>Taxable revenue (millions)</b>	<b>Rates of tax</b>
	6.0%

**POLOKWANE: MEROPA CASINO**

Date opened	March 2002
Operator	Sun International
Management company	MANCO
Total capital investment	R300 million
Employees	602
Permanent	211
Casual	13
Outsourced	378
Slots	384
Tables	15
Visitors	313 588

**THOHOYANDOU: KHORONI HOTEL CASINO AND CONVENTION RESORT**

Date opened	March 1983
Operator	Peermont Global (Limpopo) (Pty) Ltd
Management company	Peermont Global (Limpopo) (Pty) Ltd
Total capital investment	R4 million
Employees	261
Permanent	176
Outsourced	85
Slots	140
Tables	7
Visitors	540 000



# Profile of South African Casinos by Province (continued)

## MPUMALANGA

Current number of casinos	3
Proposed number of casinos	4
Number of tables	44
Number of machines	1 137
Casino employees	1 147
Gross casino gaming revenue	R573 million
Casino gaming tax revenue	R29 million
Visitors	4 628 673

Corporate Social Investment R1 million

### New Expansion/Refurbishment:

Value of expansion/refurbishment over past year R170 million

Type of expansion/refurbishment Cinema, Floor, Prive, Hotel

No of new employees as a result of expansion 68

### Restaurants:

No of restaurants 7

Size 356 sqm

Capacity 561

Employees - full time 85

Casuals 6

Total annual turnover R35 million

### Fast Food outlets:

No of outlets 1

Employees - full time 7

Total annual turnover R767 692

### Cinemas:

No of cinemas 7

Capacity 1 120

No of shows 2 775

No of tickets sold for 2008/2009 125 161

Total Revenue R4 million

Employees - direct 19

Employees - indirect 5

### Entertainment areas:

No of areas 3

Types of entertainment One man band, Duo's, Karaoke, Magic Company

Size 1 025 sqm

Capacity 720

No of guests for 2008/2009 625 117

Employees - full time 4

Casuals 6

Total annual turnover R4 million

### Retail Outlets:

No of shops 4

Employees - full time 8

Casuals 13

Total annual turnover R25 844

### Hotels:

No of hotels 4

Size of hotels 362 rooms

No of beds 608

Ave occupancy percentage 68%

Percentage foreign vs domestic occupants 11%

No of guests for 2008/2009 151 493

Employees - direct 88

Employees - indirect 127

Total annual turnover R60 million

### Conference facilities:

Size 1 610 sqm

Capacity 2 410

No of conventions in 2008/2009 718

No of delegates for 2008/2009 45 050

Employees - direct 17

Employees - indirect 62

Total annual turnover R18 million

### Other facilities (Spas etc):

Type of facilities Magic company, Kidzden, Beautyworx, Play Centre, Creche, Spa

Employees - indirect 11

### Sporting events:

No of events 3

Type of events Boxing Tournaments

No of participants 40

No of spectators 1 200

Facilities used Arena

Employees - direct 5

### Provincial gaming tax base

Taxable revenue (millions)	Rates of tax
	5.7%

#### WITBANK: THE RIDGE CASINO & ENTERTAINMENT RESORT

Date opened	March 1998
Operator	Tsogo Sun Casinos (Pty) Ltd
Management company	Tsogo Sun Casino Management Company
Total capital investment	R375 million
Employees	317
Permanent	238
Casual	0
Outsourced	79
Slots	425
Tables	17
Visitors	2 424 852

#### NELSPRUIT: EMNOTWENI CASINO

Date opened	October 1997
Operator	Tsogo Sun Casinos (Pty) Ltd
Management company	Tsogo Sun Casino Management Company
Total capital investment	R170 million
Employees	330
Permanent	213
Casual	4
Outsourced	113
Slots	353
Tables	11
Visitors	1 253 821

#### SECUNDA: GRACELAND HOTEL, CASINO AND COUNTRY CLUB

Date opened	October 1997
Operator	Peermont Global
Management company	Peermont Global
Total capital investment	R 126 million
Employees	500
Permanent	331
Casual	3
Outsourced	166
Slots	359
Tables	16
Visitors	950 000



# Profile of South African Casinos by Province (continued)

## NORTH WEST

Current number of casinos	4
Proposed number of casinos	4
Number of tables	78
Number of machines	1 730
Casino employees	7 441
Gross casino gaming revenue	R897 million
Casino gaming tax revenue	R59 million
Visitors	2 061 525

Corporate Social Investment R14 million

### New Expansion/Refurbishment:

Value of expansion/refurbishment over past year	R312 million
Size of expansion/refurbishment	2 005 sqm
Type of expansion/refurbishment	Casino area, Hotels, Convention Centre
No of new employees as a result of expansion	18

### Theatres:

No of theatres	3
Capacity	1 590
No of shows	325
No of tickets sold 2008/2009	30 407
Total revenue	R 2 million
Employees - direct	27
Employees - indirect	9

### Restaurants:

No of restaurants	24
Size	7 279 sqm
Capacity	4 569
Employees - full time	370
Casuals	205
Total annual turnover	R457 million

### Fast Food outlets:

No of outlets	12
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### Cinemas:

No of cinemas	2
Size	200 sqm
Capacity	203
No of shows	1 825

### Entertainment area:

No of areas	1
Types of entertainment	Entertainment Centre, Golf courses, Variety Childrens Entertainment, Shows
Capacity	550
No of guests for 2008/2009	908 896
Employees - full time	402

### Retail Outlets:

No of shops	17
Employees - full time	4
Total annual turnover	R3 million

### Hotels:

No of hotels	6
Size of hotels	1 508 rooms
No of beds	4 496
Ave occupancy percentage	38%
Percentage foreign vs domestic occupants	1%
No of guests for 2008/2009	854 712
Employees - direct	219
Employees - indirect	216
Total annual turnover	R434 million

### Conference facilities:

Size	13 464 sqm
Capacity	13 915
No of conventions in 2008/2009	1 196
No of delegates for 2008/2009	214 430
Employees - direct	36
Employees - indirect	580
Total annual turnover	R73 million

### Sporting events:

No of events	21
Type of events	Golf, Motor Cross, Swimming, Tennis, Boxing
No of participants	8 997
No of spectators	62 896
Facilities used	Golf Courses, Motor Cross Track, Swimming Pools, Arena
Employees - direct	1 437
Employees - indirect	600
Total annual turnover	R79 million

### Provincial gaming tax base

Taxable revenue (millions)	Rates of tax
	3.0%

#### MMABATHO: TUSK MMABATHO CASINO RESORT

Date opened	January 1999
Operator	Peermont Global (North West) (Pty) Ltd
Management company	Peermont Global (North West) (Pty) Ltd
Total capital investment	R 233 million
Employees	313
Permanent	161
Casual	0
Outsourced	152
Slots	155
Tables	8
Visitors	263 629

#### KLERKSDORP: RIO CASINO RESORT

Date opened	September 2004
Operator	Peermont Global (Pty) Ltd T/A Rio Casino
Management company	Peermont Global
Total capital investment	R 72 million
Employees	367
Permanent	189
Casual	0
Outsourced	178
Slots	274
Tables	13
Visitors	400 000

#### PILANESBURG: SUN CITY

Date opened	December 1979
Operator	Sun International
Management company	Sun International Management Limited
Total capital investment	R 1 billion
Employees	5 881
Permanent	1 437
Casual	0
Outsourced	4 444
Slots	601
Tables	38
Visitors	893 896

#### HAMMANSKRAAL: THE CAROUSEL CASINO AND ENTERTAINMENT WORLD

Date opened	November 1991
Operator	The Carousel
Management company	Sun International
Total capital investment	R 22 million
Employees	880
Permanent	335
Casual	0
Outsourced	545
Slots	700
Tables	19
Visitors	504 000





### KIMBERLEY: FLAMINGO CASINO

Date opened	March 2002
Operator	Te mane (Pty) Ltd
Management company	Sun International
Total capital investment	R144 million
Employees	310
Permanent	155
Casual	155
Outsourced	0
Slots	240
Tables	9
Visitors	897 305

### DESERT PALACE

NOT A MEMBER OF CASA

### KURUMAN: LEITLHO RESORT AND ENTERTAINMENT WORLD

NOT A MEMBER OF CASA



# Profile of South African Casinos by Province (continued)

## WESTERN CAPE

Current number of casinos	5
Proposed number of casinos	5
Number of tables	103
Number of machines	3 776
Casino employees	4 360
Gross casino gaming revenue	R2 billion
Casino gaming tax revenue	R266 million
Visitors	7 671 435

Corporate Social Investment R20 million

### New Expansion/Refurbishment:

Value of expansion/refurbishment over past year R11 million  
Type of expansion/refurbishment Expansion, Revamp

### Theatres:

No of theatres 2  
Capacity 6 660  
No of shows 60  
No of tickets sold 2008/2009 136 743  
Employees - direct 2  
Employees - indirect 10

### Restaurants:

No of restaurants 16  
Size 5 824 sqm  
Capacity 2 411  
Employees - full time 556  
Casuals 2  
Total annual turnover R39 million

### Fast Food outlets:

No of outlets 11  
Employees - full time 142

### Cinemas:

No of cinemas 6  
Size 1 088 sqm  
Capacity 874  
No of shows 2 250  
No of tickets sold for 2008/2009 150 000  
Employees - direct 28

### Entertainment area:

No of areas 6  
Types of entertainment Live bands, Big Screens, Karaoke, DJ's, Games Arcade, Bar  
Size 1 853  
Capacity 1 058  
No of guests for 2008/2009 54 280  
Employees - full time 25  
Casuals 12  
Total annual turnover R4 million

### Retail Outlets:

No of shops 7  
Employees - full time 47  
Casuals 6  
Total annual turnover R3 million

### Hotels:

No of hotels 3  
Size of hotels 2 249 rooms  
No of beds 295  
Ave occupancy percentage 40%  
Percentage foreign vs domestic occupants 1%  
No of guests for 2008/2009 76 498  
Employees - direct 49  
Employees - indirect 67  
Total annual turnover R16 million

### Conference facilities:

Size 2 164  
Capacity 1 410  
No of conventions in 2008/2009 249  
No of delegates for 2008/2009 29 559  
Employees - direct 20  
Employees - indirect 4  
Total annual turnover R2 million

### Other facilities (Spas etc):

Type of facilities Creche, Ice Rink, Magic Company, Bowling Alley, Spa, Warm Water Springs  
Capacity 1 545  
No of visitors 329 833  
Employees - direct 145  
Employees - indirect 136  
Total annual turnover R918 083

### Provincial gaming tax base

Taxable revenue (millions)	Rates of tax
0 - 10	6.0%
10 - 20	R 600,000 8.5%
20 - 30	R1,45m + 11.0%
30 - 40	R2,25m + 13.0%
40 - 50	R3,83m + 15.0%
>50	R5,35m + 17.0%

#### CAPE TOWN: GRANDWEST

Date opened	December 2000
Operator	SunWest International
Management company	Sun International Management Ltd
Total capital investment	R1 billion
Employees	2 976
Permanent	1 036
Casual	11
Outsourced	1 929
Slots	2 500
Tables	70
Visitors	5 604 465

#### MOSSEL BAY: GARDEN ROUTE CASINO

Date opened	December 2002
Operator	Garden Route Casino (Pty) Ltd
Management company	Gold Reef Management (Pty) Ltd
Total capital investment	R131 million
Employees	331
Permanent	214
Casual	0
Outsourced	117
Slots	376
Tables	16
Visitors	443 453

#### CALEDON: CALEDON HOTEL SPA CASINO

Date opened	October 2000
Operator	Century Casinos Africa (Pty) Ltd
Management company	Century Casinos Africa (Pty) Ltd
Total capital investment	R5 million
Employees	399
Permanent	150
Casual	38
Outsourced	211
Slots	370
Tables	8
Visitors	284 387

#### WORCESTER: GOLDEN VALLEY CASINO

Date opened	November 2006
Operator	Worcester Casino (Pty) Ltd
Management company	Sun International Management Limited
Total capital investment	R196 million
Employees	381
Permanent	76
Casual	66
Outsourced	239
Slots	230
Tables	0
Visitors	413 382

#### LANGEBAAN: CASINO MYKONOS (PTY) LTD

Date opened	September 2000
Operator	West Coast Leisure (Pty) Ltd
Management company	Gold Reef Management (Pty) Ltd
Total capital investment	R66 million
Employees	273
Permanent	172
Casual	0
Outsourced	101
Slots	300
Tables	9
Visitors	925 748



# Casino Company Profiles

## Tsogo Sun Gaming

Tsogo Sun Gaming is one of two companies owned by Tsogo Sun Holdings, the largest black empowerment company in the leisure industry in South Africa. Tsogo Sun Holdings also owns 100% shares in the hotel interests of Southern Sun, the largest hotel and entertainment group in South Africa; as well as being responsible for the development of the Sandton Convention Centre.

Tsogo Sun Holdings has a shareholding split between Tsogo Investments (51%) and SABMiller (49%).

Tsogo Sun Gaming incorporates seven casino properties: Montecasino in Johannesburg, Suncoast Casino and Entertainment World in Durban, Hemingways Casino Resort in East London, The Ridge Casino and Entertainment Resort in Witbank, Emnotweni Casino and Entertainment World in Nelspruit, and the recently acquired Caledon Casino, Hotel & Spa in the Overberg region of the Western Cape and Century Casino Newcastle.

## Gold Reef Resorts Ltd

Gold Reef Resorts Ltd's interests incorporate Akani Egoli (Pty) Limited, which operates Gold Reef City Casino and Theme Park, West Coast Leisure (Pty) Limited, which operates Mykonos Casino, Akani Msunduzi (Pty) Limited, which operates Golden Horse Casino, Garden Route Casino (Pty) Ltd, which operates the Garden Route Casino, Goldfields Casino and Entertainment Centre (Pty) Ltd, which operates Goldfields Casino, Silverstar Casino (Pty) Ltd, which operates Silverstar Casino, and Lukhanji Leisure (Pty) Ltd, which operates Queens Casino.

## London Clubs International

London Clubs International (LCI) has been publicly quoted on the London Stock Exchange since 1994. It has casinos in London, Egypt, Lebanon, and South Africa (Emerald Casino Resort in Vanderbijlpark). The group operates wholly-owned casinos

in the United Kingdom and joint ventures and management contracts overseas.

In 2006, the company was acquired by US-based Harrah's, the world's largest casino owner and operator.

## Peermont Global

Peermont Global (Pty) Ltd ("Peermont") is South Africa's most empowered hospitality and gaming company. Peermont was incorporated in May 1995 and changed its name from Global Resorts SA (Pty) Ltd to Peermont Global Limited in 2004. In April 2007, the Mineworkers Investment Company (MIC) led a consortium that included management, community trusts and the founding BEE partners in a buyout of the company valued at approximately R7.3 billion, the first and largest public to private BEE transaction in South Africa at the time. As a result, the effective BEE economic interest in Peermont today is 83 percent -- comfortably the largest in the gaming and hospitality industry -- touching the lives of over a million of South Africa's needy. Peermont was awarded the BBQ Best Established Business Empowerment Award and The Barloworld Wits Business School BEE Awards for 2008.

Peermont is one of the largest holders of casino licences in South Africa, owning and operating a total of 14 properties - nine in South Africa and five in Botswana. Together, these properties offer 1 631 hotel rooms, 3 273 slot machines and 156 gaming tables. In addition to its flagship Emperors Palace Hotel, Casino and Convention Resort in Johannesburg, Peermont owns and manages the Graceland Hotel Casino and Country Club in Secunda, the Frontier Inn and Casino in Bethlehem, the Rio Casino Resort in Klerksdorp, the Mmabatho Palms Casino Resort in Mafikeng, the Khoroni Hotel, Casino and Convention Resort in Thohoyandou in Limpopo and the Umfolozi Casino in Empangeni in KwaZulu-Natal. In Botswana, the group operates the Grand

Palm Hotel Casino and Convention Resort in Gaborone, the Sedibeng Casino and the Syringa Casino in Selebi-Phikwe.

The Peermont board has approved the expansion of the Tusk Umfolozi Casino at Empangeni at a budgeted cost of R110 million. Construction is expected to commence in the first quarter of 2010, with the resort planned to open in the second quarter of 2011.

## Sun International

Sun International was established in 1983 and listed on the Johannesburg Stock Exchange in 1985. The group's operations include resorts, luxury hotel products, and mass market casinos in jurisdictions in South Africa, Zambia, Botswana, Namibia, Lesotho, Swaziland, Nigeria and Chile.

More than half of this portfolio has been developed in the last eleven years, with new projects either recently completed or underway in west Africa and South America.

Over a period of three decades, the group has invested more than R14 billion in new tourism infrastructure. It employs over 8 000 people, has indirectly created 50 000 new employment opportunities in the broader tourism industry, and it has been estimated that its business has a direct impact on the livelihood of more than 500 000 people in southern Africa.

Sun International has casino licenses in eight of South Africa's nine provinces. The group operates 21 casinos in southern Africa, including 13 of the 40 casino licences in South Africa. Its licence was recently renewed for the Wild Coast and it has been appointed as preferred bidder for the Port Elizabeth license.

The group is the leading casino operator in the southern hemisphere and enjoys a 41% share of the overall Gross Gaming Revenue (GGR) of the South African casino market.



# Corporate Social Investment

## Gold Reef Resorts

Gold Reef Resorts continued its funding of the South African Apartheid Museum, which is operated by a Section 21 Company. Other bodies benefiting from Gold Reef City Casino and Theme Park's CSI disbursements included the Ithuba Skills College, the He'atid Education programme, the Arts and Culture Trust, Mzani Productions, Ma Africa Tikun, the Vincent Tshabalala Education Trust, SOJO and SARGF.

R210 000 was contributed to medicine and liver transplant costs for three year-old Thandile Madikane in the final broadcast of 94.7 Highveld's annual Wish List. This was done in conjunction with Silverstar Casino, who matched Gold Reef City's contribution.

Donations made by the Golden Horse Casino included the continued support of the Olwazini Science Centre and sponsorship of the SOS Childrens Village to enable it run a house for orphaned children, some of whom are HIV positive. The casino also sponsored a Christmas party for orphans from the Pietermaritzburg area.

Mykonos Casino donates 5% of its audited pre-tax profits to the West Coast Community Trust, which was established primarily to provide educational assistance to the local community. The trustees are responsible for identifying beneficiaries and distributing funds to them. The trust provides regular written reports to the casino's board of directors and ensures the selection of credible beneficiaries with valid motivations. In addition, Mykonos Casino supported local schools and charities during the year, including West Coast Radio, Weskus Kunste Makietie, Weskus Sorg, Langebaan Animal Care, Seeskulpie and several fund-raising events

for local educational, welfare and care organisations.

Garden Route Casino donates 1% of its gaming revenue to the Garden Route Casino Community Trust, which ensures donations are allocated to local projects such as Aids hospices and recreational development programmes. In addition, the casino donated R1.7 million to the local community to build a school hall for underprivileged children. In 2007, the casino provided funds for a crèche and a building to house a child welfare organisation.

Goldfields Casino donates 1.5% of after-tax profit to a trust that supports upliftment in the local community. During the year, beneficiaries included House of Hope, Claws, We Care daycare centre, Rebolohile Crèche and CANSA.

Queens Casino began operations in December 2007 and donates 3% of pre-tax profit to the Zulu Kama Trust, a community upliftment enterprise. Other beneficiaries in 2008 included the Ethembeni Crisis Centre – situated at Komani Hospital and established two years ago to assist rape victims. Over 500 rape victims were admitted in 2008, but limited resources pose a problem and the company donated heaters, cushions, toys and towels to the hospital. Other beneficiaries included the Queenstown Golf Club, where t-shirts and caps to 40 golf caddies were donated, and residents at three local old-age homes who received Christmas presents.

Silverstar Casino is committed to donating 1% of gaming revenue and 1% EBITDA to CSI spend. After beginning operations in December 2007, the first distributions took place in 2008, with the primary beneficiary being the West Rand Development Trust which receives 0.5% of gaming revenue.

## London Clubs International

London Clubs International's Emerald Foundation was created as a community development organization, with the objective of partnering other bodies to improve the quality of life of disadvantaged people in our communities.

Within the welfare area, the Foundation supports the physically and mentally disabled, abandoned or orphaned children, and HIV/AIDs victims. Support for these projects is sourced from as far afield as the UK and USA, while LCI's London-based office has launched the "Deal for Africa" programme which collects items for distribution in local townships.

The Emerald Foundation has partnered with sports stars like Aaron Mokeoena (captain of the national South African Soccer Team) to conduct coaching clinics for children from an early age of five.

In the field of small business development, the Emerald Foundation assists in the funding and mentoring of emerging entrepreneurs, assisting them in creating sustainable businesses and employment opportunities in their communities. Their achievements are further recognized through the Emerald Foundation Small Business Award Scheme.

The Emerald Foundation also supports organizations that provide home-based care to HIV/Aids and Tuberculosis patients, assisting those who have difficulty accessing medical care and support provided by hospitals and clinics.

## Peermont Global

Peermont invests over R25 million annually through its Corporate Social Investment (CSI) programmes across the Group. Key focus areas include education,

skills-development and a wide range of community upliftment projects. In the execution of our programmes, we often work through partnerships with key stakeholders, especially the local municipalities where we have a business presence.

At Peermont, we regard CSI as an integral part of our operational business philosophy. We firmly believe that the health of our business and the welfare of the communities in which we operate are symbiotically linked.

The primary objective of Peermont's CSI programme is to make a positive and sustainable impact on communities in which the company operates by investing in initiatives that improve the quality of life among the disadvantaged communities. Through our corporate social responsibility, we aim to build the company's reputation, enhance the

development of our brand, and attract socially responsible employees to the company, whilst also promoting loyalty to our business from both staff and customers.

Peermont has a proud history of contributing and empowering needy communities in a sustainable and measurable manner through its CSI programmes since inception. Primarily, this is achieved by the continual provision of financial assistance, skills training and learnership and leadership support through the various Peermont Trusts and a range of projects, including education, skills development, youth development, entrepreneurial development and environmental enhancement.

Beginning 2010, the company aims to spend approximately R33 million with carefully selected secondary schools and their feeder primary schools as part of

the Peermont School Support Programme. In the recent past, we have spent approximately R20 million in a programme that specifically looked at enhancing the quality of teaching and learning, focusing on the improvement of Maths, Science and English at our schools. Under the programme, we also donated computer equipment to about 100 schools within the Ekurhuleni and Vaal municipalities.

The Peermont Children's Trust continues to support educational projects in disadvantaged schools throughout Ekurhuleni effectively reaching thousands of children every year. More recently, the Trust has sponsored Maths and Science lessons for Grade 8 and 9 learners by establishing the Kutlwanong Centre in Katlehong. The long-term benefits of this project will mean that more learners will be able to competently take Maths in their Matric year.



# Corporate Social Investment (continued)

The Peermont Education Trust sponsors some 80 students every year at tertiary institutions such as Wits University, University of Johannesburg and Pretoria University. The Trustees emphasis on scarce skills when allocating bursaries is assisting industry to address the skills gap. To date, the Trust has supported about 55 graduates at major universities and over 300 young people on learnerships for a diverse range of careers in the nursing profession and in the hospitality, electrical and aircraft industries.

## Tsogo Sun

During the year under review, Tsogo Sun Gaming contributed over R9.9 million towards charitable causes with a focus on children infected with or affected by HIV/AIDS. This includes poverty alleviation and wellness programmes related to the disease. There is also a focus on registered children's charities operating shelters, orphanages or homes which ideally house between 10 and 20 children. Other key projects focus on providing educational support, clothing and food to previously disadvantaged children.

A unique aspect of Tsogo Sun Gaming's CSI strategy is that its core social responsibility ethos has been implemented largely at property level. All the Group's properties have been tasked with selecting and driving the various charity initiatives of their choice, albeit in alignment with group strategy.

Examples of how individual properties have assisted include the distribution of 81 000 hygiene packs to 135 children, the provision of flu vaccinations and free health checkups, and the provision of transport to and from schools. During the year, one of the children benefitting from these projects graduated from culinary

school in Nelspruit and has been employed at The Ridge in Witbank.

In each region, individual properties endeavored to deliver on their commitment to "Touching the Lives" of the communities in which they operate. In Gauteng, contributions totalled R5.8 million, in KwaZulu-Natal R2.2 million, in Mpumalanga R890 000 and in the Eastern Cape R1.03 million. This last contribution included the provision of security for the Nkwezana Public School, plumbing repairs, ceiling repairs and meals for outsourced contracts at the Mzamawetu Public School, and vaccinations for children from Glenstella Home.

In each of these projects, Tsogo Sun Gaming's involvement in the lives of the children extended beyond a financial contribution, to one of personal involvement by the staff at each property. In man-hours this is conservatively estimated to be worth over R3 million. This investment, however, is really incalculable in terms of the value to both the children and the Tsogo staff members whose lives were enriched by the experience.

Other charities that have benefited from donations by Tsogo Sun Gaming over the last year have included the CANSA Association and Business against Crime, GRIP (Mpumalanga) and the SA Golf Foundation (Gauteng).

## Sun International

As a group, Sun International allocates 2% of its annual profit after tax to CSI projects, which is significantly higher than the global and South African average. Strategically, the group intends increasing this commitment over the next five years to 4% of profit after tax by 2013, but will be separating this contribution into

Enterprise Development with 3% with the remaining 1% allocated to CSI projects.

The main focus of Sun International's social investment expenditure is on health and welfare, education, community development, and sports, arts and culture.

In the field of health and welfare, among the group's major beneficiaries is Reach for a Dream, which fulfills the dreams of children who have life-threatening illnesses. Other beneficiaries include the Tapologo Aids Hospice in the North West, Emmanuel's Haven in the Eastern Cape (which provides counselling, care and training and runs a hydroponics farm producing vegetables for sustenance), and the Naledi Hospice which provides palliative care to families. Another flagship project is SHAWCO in Cape Town, where students were able to treat over 4 200 patients at 160 clinics throughout the Cape Peninsula. More than 477 students were active in these clinics, due to the extra capacity provided by GrandWest's funding.

On the education front, the Study Trust, which is an independent national bursary organization, has been partnered with Sun International to grant bursaries to carefully selected students who are pursuing studies that are aligned to the business of the Group. Carnival City supports the Matshidiso School for children with special needs and provides technical skills such as sewing, embroidery, bread-making, cooking, metalwork and woodwork.

Bakubung Primary School is supported by Sun City and has 527 students. Two classrooms were built and this has alleviated over-crowding and provided a better learning environment for the students. Windmill Casino provides funding to the Martie Du Plessis school for children

with special needs for the acquisition of books, magazines, newspapers and computers. GrandWest CSI's Bursary Fund awards bursaries to students from disadvantaged backgrounds to help provide access to a better education and the mainstream economy.

Support for community development organisations has included assistance to Blisters for Bread, a project which raises funds for Peninsula School Feeding to feed thousands of Western Cape schoolchildren who would otherwise be going to school on empty stomachs.

Other beneficiaries have included the National Sea Rescue Institute, the South

African Chefs Association and the Wildlife Trust.

Sun International has for several years been a major sponsor of the South African Paralympic team and is also a founding member of the Arts and Culture Trust, which has supported more than 500 projects since 1996.

The group has also been active in CSI projects in neighbouring countries, including its Worm Farm Project in Zambia, initiated to create an organic environment for all plants, herbs and flowers grown within the resort. This project empowers local communities economically by introducing environmentally friendly

organic farming among communities. In Botswana, Gaborone Sun continues to Support the SOS children's village and donated funds that have assisted in the new village in Serowe. The village currently has 76 children who have benefited through additional facilities that were built. In Lesotho, Namibia and Swaziland various projects that have been in place for many years continued to receive support, including support for clinics that have were built in and around the areas in which the units operate.





## Casino Association of South Africa

### A Social Contract with the People of South Africa

The Casino Association of South Africa (CASA) was founded in 2003 with the aim of creating a better understanding of casino entertainment by bringing the facts about the industry to the general public, the media, public representatives, regulators, and policy and other decision makers through education and advocacy.

CASA represents South Africa's licensed casino industry. In just eight years this new industry has been responsible for more than R12-billion in new investment in all nine provinces, adding more than R36-billion to GDP in terms of economic multipliers. The industry has created almost 100 000 direct and indirect jobs and in 2003/2004 alone, accounted for nearly R1.7-billion in provincial gaming taxes and VAT which, together with company tax, contributed more than R2.7-billion to government revenue. In addition, the casino industry has substantially advanced transformation in the tourism and leisure sector.

CASA's members are employers, property owners and taxpayers and place the highest priority on the obligations of corporate citizenship and social responsibility.

CASA and its members are committed to making responsible gambling an integral part of our daily operations at all our casinos throughout South Africa. To advance this goal, CASA members have agreed on a code of conduct which details how we fulfil this pledge.

### Code of Conduct for Responsible Gambling

#### Commitment To Our Employees

- CASA members will educate new employees on responsible gambling.
- CASA members will train employees in respect of responsible gambling and provide periodic refresher training.
- CASA members will implement communications programmes for employees to improve their understanding of responsible gambling and related policies and procedures.
- CASA members will make available to new employees brochures regarding responsible gambling and where to find assistance.
- CASA members will post responsible gambling awareness signage bearing a toll-free helpline number at various locations where employees congregate.

#### Commitment To Our Customers

##### Responsible Gambling

- CASA members will make available brochures regarding responsible gambling and where to find assistance. These will be available and visible in gaming areas.
- CASA members will make available on their web sites information regarding responsible gambling and where to find professional help.
- CASA members will display in gaming areas signage bearing a toll-free helpline number.
- CASA members will provide opportunities for customers to request in writing that they not be sent promotional mailings and for revocation of their privileges for specific casino services such as loyalty card promotions. In addition, each CASA member shall make reasonable efforts to honour a written request from any person that it not knowingly grant that person access to gaming activities at one or more of its properties.
- CASA members reserve the right to exclude a patron from gaming, without a request from the patron.

##### Underage Gambling and Unattended Children in Casinos

- CASA members will make diligent efforts to prevent children from loitering in the gaming area of a casino.
- CASA members will communicate the legal age to gamble through appropriate signage and/or brochures.
- Employees working in relevant areas will receive training in appropriate procedures for dealing with unattended children, underage gambling, and the purchase and consumption of alcohol and tobacco by underage persons.
- Where, in the opinion of management, an unaccompanied child on the complex appears to be at risk, appropriate personnel will be contacted and remain with the child while reasonable steps are taken to locate the parent or responsible adult on the property or by telephone. If efforts are unsuccessful, the unaccompanied child will be released to the care of an appropriate third party.

##### Alcohol

CASA members will observe a responsible beverage service policy and not knowingly serve alcoholic beverages to an underage person.

All aspects of CASA's Code of Conduct are subject to provincial and national regulations and statutes. Enacted on 1 August 2005, by the CASA Board of Directors.

#### Responsible Advertising

This code applies to the advertising and marketing of casino gaming by CASA member companies. It does not pertain to advertising and marketing that is primarily of hotels, restaurants and entertainment that are often associated with or operated by casinos. For the purposes of this code, and as reflected in the national regulations, advertising and marketing include radio and television ads broadcast off the premises, print, brochures, direct mail, billboard and internet promotions.

- All casino advertising and marketing will:
  - Be consistent with principles of dignity and integrity and subject to the jurisdictions in which it operates.
  - Contain the NRGPs responsible gambling message and the NRGPs toll-free helpline number.
  - Reflect generally accepted contemporary standards of good taste.
  - Make no false or misleading claims.
- Casino advertising and marketing materials will not:
  - Degrade the image or status of persons of any ethnic or religious group or affiliation.
  - Feature anyone who is or appears to be below the legal age participating in gaming.
  - Contain claims or representations that gaming will guarantee an individual's social, financial or personal success.
  - Exhort gaming as a means of covering past financial losses.
  - Be placed in media where most of the audience is reasonably expected to be below the legal age to participate in gaming.
  - Imply or suggest any illegal activity of any kind.
  - Be placed in media specifically oriented to children.
  - Be placed at any venue where most of the audience is normally expected to be below the legal age to participate in gaming.

#### Commitment To The Public

##### Funding the NRGP

- In terms of agreements reached at the SA Advisory Council on Responsible Gambling (SAACREG), CASA members will continue to provide funding for the National Responsible Gambling Programme (NRGP).
- CASA members will work with the NRGPs to identify the best practices for casinos to follow to promote responsible gambling.

##### Commitment on Money Lending

- CASA recognises that some money lending practices could be harmful.
- CASA will strive to deter the practice of illegal money lending ("money lending") at casino properties.
- Casinos will take reasonable measures to discourage money lending which will include the following:
  - Placing appropriate warning notices in the casino.
  - Investigating any complaints or incidents of suspected money lending.
  - Co-operating fully with any investigation regarding money lending by any relevant authority.
- Should there be factual proof supporting a suspicion of a money lending transaction, the casino will take the appropriate action, taking into account all the circumstances surrounding the incident.
- Casinos will forward appropriate details of the evidence and any action against an alleged moneylender to all other CASA affiliated casinos.

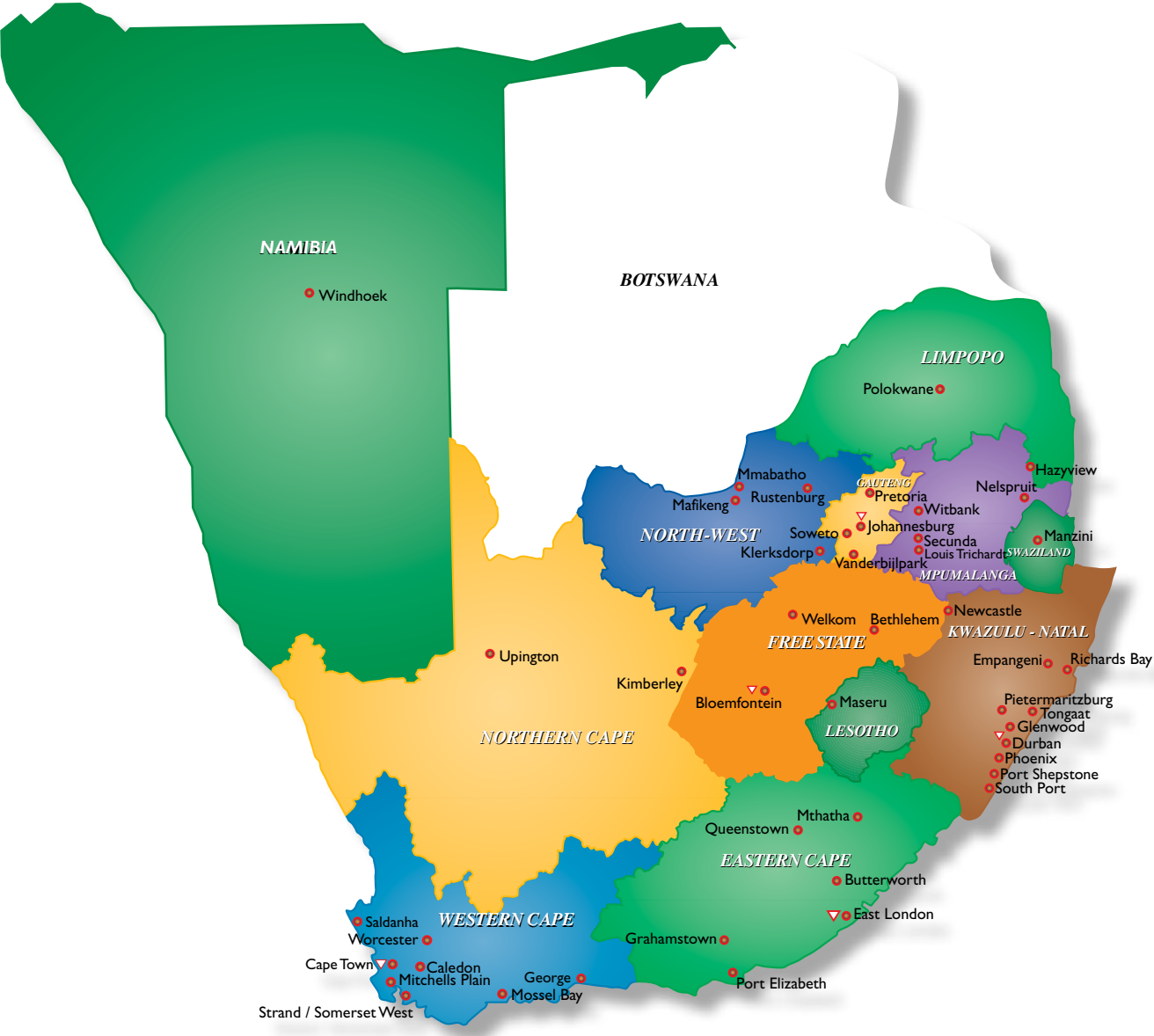
Signed at Cape Town this 7th day of November 2005

Peter Bacon  
Chairman, CASA

Derek Auret  
Chief Executive, CASA



# NRGP Treatment Centres



- Outpatient Treatment
- ▽ Inpatient Treatment

 **Western Cape**  
Cape Town

*Tygerberg*  
Bellville  
Goodwood  
Parow/Vasco

*Helderberg*  
Strand  
Somerset West

*Oostenberg*  
Kuils River

*Southern Suburbs*  
Kenilworth  
Rondebosch

*Cape Flats*  
Mitchells Plain


*Southern Cape*  
George  
Mossel Bay


*Overberg*  
Caledon

*Breederivier Valley*  
Worcester

*West Coast*  
Saldanha

 **Free State**  
Bloemfontein  
Welkom  
Bethlehem

 **Northern Cape**  
Kimberley  
Upington


 **Eastern Cape**  
Butterworth  
East London  
Grahamstown  
Mthatha  
Port Elizabeth  
Queenstown

 **Limpopo**  
Louis Trichardt  
(Makhado)  
Polokwane  
Tzaneen

 **Mpumalanga**  
Hazyview  
Nelspruit  
Secunda  
Witbank

 **North-West**  
Klerksdorp  
Mafikeng  
Mmabatho  
Rustenburg


 **KwaZulu-Natal**  
Durban  
Empangeni  
Glenwood  
Newcastle  
Phoenix  
Pietermaritzburg  
Port Shepstone  
Richards Bay  
Southport  
Tongaat

 **Gauteng**  
Johannesburg  
Soweto  
Vanderbijlpark


*North Rand:*  
Auckland Park  
Braamfontein  
Randburg  
Sandton

*Pretoria*  
Hatfield  
Centurion  
East Rand  
Alberton  
Benoni  
Boksburg  
Brakpan  
Germiston  
Kempton Park  
Springs

*West Rand*  
Krugersdorp  
Roodepoort

 **Swaziland**  
Manzini

 **Lesotho**  
Maseru

 **Namibia**  
Swakopmund  
Windhoek

 **Inpatient Treatment Centres**  
Bloemfontein  
Cape Town  
Durban  
East London  
Johannesburg

# Regulatory Authorities of South Africa

## National Gambling Board of South Africa

Block G Ground Floor  
Mapungubwe Building  
77 Meintjies Street  
Sunnyside  
Pretoria 0002

Private Bag X27  
Hatfield 0028

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Fax: +27 (0)12 394 0831  
E-mail: [info@ngb.org.za](mailto:info@ngb.org.za)  
[www.ngb.org.za](http://www.ngb.org.za)

## South African Regulators Forum

SARF Secretariat:  
The DTI Campus  
Mulayo Building (Block C)  
77 Meintjies Street  
Sunnyside  
Pretoria 0002

Tel: +27 (0) 12 394 3184  
Fax: +27 (0) 12 394 4184  
[alexk@compcom.co.za](mailto:alexk@compcom.co.za)

## Eastern Cape Gambling and Betting Board

ECGBB Building, Quenera Park  
Quenera Drive  
Beacon Bay  
East London 5205  
P.O. Box 15355  
Beacon Bay  
East London 5205

Tel: +27 (0) 43 702 8300  
Fax: +27 (0) 43 748 2218  
[nwabisam@ecgbb.co.za](mailto:nwabisam@ecgbb.co.za)  
[www.ecgbb.co.za](http://www.ecgbb.co.za)

## Free State Gambling and Racing Board

190 Nelson Mandela Drive  
Westdene  
Bloemfontein 9301  
P.O. Box 9229  
Bloemfontein 9300

Tel: +27 (0) 51 404 0300  
Fax: +27 (0) 51 404 0322  
[fsgb@fsgb.co.za](mailto:fsgb@fsgb.co.za)  
[www.fsgb.co.za](http://www.fsgb.co.za)

## Gauteng Gambling Board

1256 Heuwel Avenue  
Centurion 0157

Private Bag X125  
Centurion 0046

Tel: +27 (0) 12 663 8900  
Fax: +27 (0) 12 663 8588  
[info@ggb.org.za](mailto:info@ggb.org.za)  
[www.ggb.org.za](http://www.ggb.org.za)

## KwaZulu-Natal Gambling Board

Natalia  
330 Langalibalele Street  
Pietermaritzburg  
KwaZulu-Natal 3201

Private Bag X9102  
Pietermaritzburg  
KwaZulu-Natal 3200  
Tel: +27 (0) 33 345 2714  
Fax: +27 (0) 33 342 7853  
[info@kzngambling.co.za](mailto:info@kzngambling.co.za)  
[www.kzngambling.co.za](http://www.kzngambling.co.za)

## Limpopo Gambling Board

22 Schoeman Street  
Polokwane 0699

Private Bag X9520  
Polokwane 0699  
Tel: +27 (0) 15 295 5581  
Fax: +27 (0) 15 295 3566  
[ceo@lgb.co.za](mailto:ceo@lgb.co.za)  
[www.lgb.co.za](http://www.lgb.co.za)

## Mpumalanga Gambling Board

First Avenue  
White River  
Mpumalanga Province 1240

Private Bag X9908  
White River  
Mpumalanga Province 1240  
Tel: +27 (0) 13 750 8000  
Fax: +27 (0) 13 750 8099  
[ceo@mgb.org.za](mailto:ceo@mgb.org.za)  
[www.mgb.org.za](http://www.mgb.org.za)

## Northern Cape Gambling and Racing Board

2 Harrison Street  
De Beers  
Kimberley 8300

Private Bag X6108  
Kimberley 8301

Tel: +27 (0) 53 832 0490  
Fax: +27 (0) 53 832 3930

## North West Gambling Board

No 23 First Street  
Industrial Sites  
Mafikeng 2745

Private Bag X34  
Mmabatho 2735

Tel: +27 (0) 18 381 5305  
Fax: +27 (0) 18 381 4421  
[info@nwgb.co.za](mailto:info@nwgb.co.za)  
[www.nwgb.co.za](http://www.nwgb.co.za)

## Western Cape Gambling and Racing Board

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# Responsible Gambling Structures

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